

NorthPoint Health & Wellness Center's mission of partnering to create a healthier community has made major advances over the last 7 years with our historic campus expansion.

As a community health center, social services anchor, and legacy institution in North Minneapolis for over 55 years, we are experiencing rapid growth. Now **servicing over 30,000 residents annually**, an increase of our space allows us to meet the community's needs.

To meet these growing needs, the NorthPoint Community Board has embarked on an extensive community development project surpassing **\$90 million**, including an \$87.15 million investment from Hennepin County. This community development plan not only provides new space for patients and clients, but also extends its reach into the community, providing major economic development opportunities, by working across multiple sectors including public, private, health, housing, food and transportation.

NorthPoint's newly expanded campus has been designed to integrate health and human services to address all aspects of our community's health and well-being.

## Our Campus

Current and upcoming features of the newly expanded campus include:

- A **135,000-square-foot facility** with additions to the north and south of the original 67,000 square-foot building
- Continued Medical, Dental, Behavioral Health and Human Services
- Expanded Food Shelf distribution operations
- New Dental specialty services
- Child Wellness Center
- Spiritual Wellness Center
- Wellness Studio for exercise
- Café with grab-and-go food and beverage options
- Teaching Kitchen
- Community Courtyard
- Greater environmental and conservation impact with a raingarden and on-site storage for stormwater reuse
- Increased access to quality and innovative health and wellness services
- More employment and economic development opportunities in North Minneapolis

## Our Timeline

- Phase 1 began in 2017 with the construction of the parking ramp and 5th floor at 1256 Penn Ave (which is now home to NorthPoint's Conference Center and administration offices).
- Phase 2 began in 2018 with the relocation of Estes Funeral Chapel and demolition of 1315 Penn Ave.
- Phase 3 began in 2021 and has included the expansion of our campus on the 1300 block of Penn Ave N. In addition to expanding our ability to serve North Minneapolis, NorthPoint worked with Hennepin County, AECOM, JE Dunn, KMS and Tri Construction to ensure a **continuation of services all throughout construction**.

## Our Community Impact

- **21,084** individuals served in our clinic / **13,708** individuals served by our Human Services (2022).
- **4,751** households served in our Food Shelf (2022).
- **Over 90%** of guests are people of color.
- **Over 40%** of our guests receive services in a language other than English.
- **280** full-time clinic staff / **85** full-time Human Services staff.
- **Over 60% of staff** and **80% of board** members are people of color.
- **\$85.1 million** total economic impact, resulting in 24% lower costs for patients and \$31 million in savings to Medicaid (2018).
- We provide **culturally responsive trauma informed models of care** that improve health and social outcomes.

## Our Story

NorthPoint Health & Wellness Center is a multi-specialty medical, dental and mental health center and human service agency located in North Minneapolis. Our facility is handicapped accessible with ample parking, free transportation services for area patients and conveniently located on several bus routes. NorthPoint strives to improve the physical and socio-economic health of the North Minneapolis community through an integrated model of health and human services.

NorthPoint is a Federally Qualified Health Center (FQHC) – often referred to as a Community Health Center (CHC). CHCs are nonprofit, community-directed health care providers serving low income and medically underserved communities. CHC grant funding allows NorthPoint to provide quality, affordable, primary and preventive care to individuals and families in all financial situations.

NorthPoint is administered through a partnership between Hennepin County and a Community Board of Directors comprising NorthPoint's patients and people who live and/or work in the community. The majority of the board members must be patients or clients of NorthPoint. The Community Board governs oversees, sets strategic direction and establishes policies and procedures to ensure the effective operation of the organization.

While NorthPoint serves patients and participants throughout the metro area, the majority come from North Minneapolis and northern suburbs.

## Our Services

Behavioral Health

Dental

Eye Care

Food Shelf

Human Services

Laboratory

Medical

MNSure Navigation

Pharmacy

Radiology

SNAP Enrollment Food Shelf

## Our Leadership

NorthPoint Health & Wellness Center announces the retirement of our Chief Executive Officer, Stella Whitney-West, in June 2024. We are also proud to announce Kimberly Spates as her successor.

Whitney-West has served NorthPoint as CEO since 2007. She joined NorthPoint in 2004 as the Chief Operations Officer of NorthPoint Human Services.

"I'm leaving a legacy of leaders and amazing staff here at NorthPoint who will move the mission forward," said Whitney-West. "I have no doubt that NorthPoint will continue the tradition of honoring our history and creating our future."

Spates, who has served as NorthPoint's Chief Operations Officer of Human Services since 2014, will begin her official appointment on June 17, overlapping with Whitney-West by two weeks. This leadership transition honors the history of NorthPoint's 55-year line of strong leaders committed to community wellness and empowerment.

Thank you for continuing with us on this journey of partnering to create a healthier community in North Minneapolis.