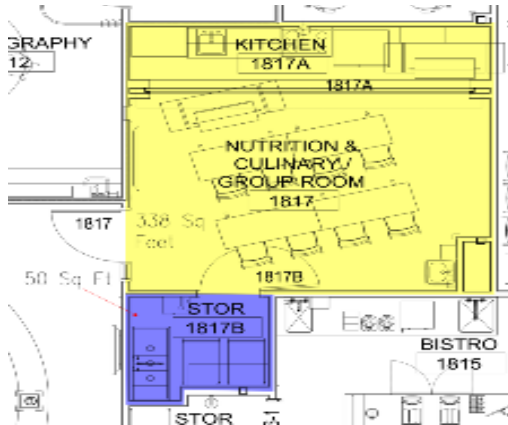


Bistro RFP Questions

1. Facilities & Access

Question: Will the teaching kitchen sinks be available for vendor use?

Answer: There is a small storage area that has a sink that is adjacent to the teaching kitchen that is available. The teaching kitchen group room is not available and is off limits.



Question: What is the earliest time our team may access the space for preparation?

Answer: Access to the building can be negotiated during the contract phase of the process.

Question: What are the expected operating hours for the café?

Answer: The hours of operation are 8:00 a.m.-4:00 p.m.

2. Food Preparation & Licensing

Question: Are vendors permitted to sell “to-go” boxes that require reheating (e.g., soup, rice dinners)? If not, may we have soup warmers on site (e.g., for soup and salad or soup and sandwiches)?

Answer: The Bistro is licensed to sell pre-made package goods .

Question: Are coffee makers permitted on site? Would an Espresso machine be allowed; would need to add electric n plumbing expense for expresso machine investment. Will this be ok or an option to provide Gourmet Coffee?

Answer: Hennepin County owns the building, and we would need to check with the county about electrical or plumbing modifications.

Answer: Yes, coffee makers are permitted on-site, and quality coffee options are expected.

Bistro RFP Questions

Question: Is smoothie preparation allowed, and would blender noise present any concerns?

Answer: Premade, packaged smoothies are an option,

Question: Is the use of equipment such as a griddle or panini press permitted?

Answer: The Bistro is set up to sell packaged foods due to the space constraints.

Question: What type of food license does NorthPoint currently hold?

Answer: Food Manufacturer for premade and prepackaged foods, small coffee shop. Coffee shop has been incorporated in community health center building expansion.

3. Signage & Communication

Question: What types of signage are permitted in and around the bistro (e.g., wayfinding, promotional, or informational signage)?

Answer: Wayfinding signage is an option and would be considered and discussed as part of the contract negotiation process.

Question: Please provide additional details about the employee program NorthPoint is looking to implement.

Answer: Northpoint is open to innovative creative ideas in this area.

4. Ambiance & Environment

Question: Are real plants and/or oil diffusers permitted in and around the bistro?

Answer: Plants and oil diffusers are not allowed.

Question: Is background music (e.g., light jazz) allowed during operating hours?

Answer: No, the Bistro is in the main clinic area and music will not be allowed at this time.