

May 1, 2023

## SUBJECT

Minnesota Department of Human Services (DHS) update: Targeted case management provider interactive video assurance statement

## PROVIDERS AFFECTED

Targeted case management (TCM) providers

## KEY POINTS

- Effective May 12, 2023, certain TCM providers choosing to use interactive video for Medical Assistance reimbursement for TCM must attest to the safety and effectiveness of interactive video for the person served
- Each provider is required to have a completed [Targeted Case Management Provider Interactive Video Assurance Statement \(DHS-8398\) \(PDF\)](#) on file with DHS to receive Medical Assistance reimbursement for TCM through interactive video beginning May 12, 2023

## BACKGROUND

DHS' Minnesota Health Care Programs has added the [Targeted Case Management Provider Interactive Video Assurance Statement \(DHS-8398\) \(PDF\)](#) to their searchable document library (eDocs). Effective May 12, 2023, the following TCM providers choosing to use interactive video for Medical Assistance reimbursement for TCM must attest to the safety and effectiveness of interactive video for the person served, according to [Minnesota Statutes 256B.0625, subdivision 20b](#):

- Child Welfare Targeted Case Management (CW-TCM)
- Children's Mental Health Targeted Case Management (CMH-TCM)
- Adult Mental Health Targeted Case Management (AMH-TCM)
- Vulnerable Adult/Developmental Disability Targeted Case Management (VA/DD-TCM)

Each provider is required to have a completed [Targeted Case Management Provider Interactive Video Assurance Statement \(DHS-8398\) \(PDF\)](#) on file with DHS to receive Medical Assistance reimbursement for TCM through interactive video beginning May 12, 2023. For more information, refer to the "*Targeted Case Management interactive video standards go into effect May 12, 2023*" news message published on [this webpage](#) on March 2, 2023. Watch for a [bulletin](#) and MHCP Provider Manual section updates issuing TCM interactive video guidance from DHS in the coming weeks.

## RESOURCES

- Hennepin Health Member Services: 612-596-1036 (select the provider services option)
- Hennepin Health website: [www.hennepinhealth.org](http://www.hennepinhealth.org)