Homeless response 'Super RFP'

A single request for proposals to simplify, increase alignment

Background

To simplify, align and improve overall system performance, Hennepin County's Office of Housing Stability is planning to release a Request for Proposals (RFP) in the first quarter of 2026, with new contracts to begin on January 1, 2027. Hennepin County has never issued a single comprehensive Request for Proposal (RFP) for our Homeless Response System.

Services included in the "Super RFP"

This request for proposals will span all aspects of Hennepin County's crisis response system for single adults, youth and families experiencing homelessness, including:

- Housing-focused case management for people experiencing homelessness in any setting
- Emergency shelter access, operations and service funding for all populations
- Housing-focused street outreach and navigation services
- Daytime and/or overnight drop-in centers for all populations
- Youth housing supportive services
- Youth prevention services
- Coordinated entry infrastructure

Goals for a single RFP process

- Improve system alignment and coordination
- Understand and implement feedback from people with lived experience as we move through all parts of the contracting process, including making future funding decisions
- Clarify expectations around utilization of the Homeless Management Information System (HMIS) to improve overall system processes and efficiencies
- Align performance metrics by system component (such as all emergency shelters) to align programs and processes so the system is more consistent and intuitive to people experiencing homelessness



Tentative funding allocation

Youth

• Property Tax: \$3,000,000

All other populations/system components

• Property tax: \$7,719,950

• Combined total for all other funding: \$19,927,900

Contact

Human Services

Danielle Werder
Senior Department Administrator, Housing Stability
612-224-1519
danielle.werder@hennepin.us

Breanna Jaijairam
Professional Services Supervisor, Housing Stability
612-432-1709
breanna.jaijairam@hennepin.us