

From: [Hennepin County](#)
To: [Eric S Richert](#)
Subject: April Heading Home Hennepin Newsletter
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April 2024

Heading Home Hennepin Newsletter

The Heading Home Hennepin monthly newsletter aims to be a resource for the community of individuals that work to increase housing stability for residents of Hennepin County.

In this edition, we cover:

Featured:

- Hennepin Shelter Hotline's first year
- Homeless response system feedback survey
- Utilizing Foster Youth to Independence (FYI) and Family Unification Program (FUP) Vouchers

Resources, Events, and Trainings:

- How to get a community card
- Domestic Abuse Project (DAP) hosting Domestic Violence (DV) 101 training
- Upcoming Adult Representation (ARS) Clinic and resource events
- Film Screening: Wet House by Benjamin May | A Conversation on the Harm Reduction Model
- Continuum of Care (CoC) governance committees



Year in review: Hennepin Shelter Hotline

Residents seeking emergency shelter should call the Hennepin Shelter Hotline – 612-204-8200

Hennepin Shelter Hotline, operated by Catholic Charities, went live in January 2023 as the single point of entry for any person 18 years and older or part of a family seeking emergency shelter. By calling the Hennepin Shelter Hotline, residents are connected to diversion navigators (Catholic Charities), shelter access points (Adult Shelter Connect or Hennepin Family Shelter Team), or domestic violence services (Minnesota Day One) depending on their needs. In 2023, residents called this number over 30,000 times.

Diversion navigators work with residents who are newly experiencing homelessness or housing instability and have not used an emergency shelter in the last three months. Their goal is to help residents find a safe place to stay that isn't emergency shelter.

Hennepin Shelter Hotline outcomes in 2023

- 6,390 households were served by diversion navigators
- 1,358 (21%) households were diverted, meaning they found a safe place to

stay that wasn't emergency shelter, such as with family or friends, new housing, a hotel/motel, or back to existing housing in a different county or state.

- 1,129 (83%) of diverted households only called one time.

If you have questions about or feedback for the Hennepin Shelter Hotline, email [Hennepin County Diversion Team](#).



Utilizing Foster Youth to Independence (FYI) and Family Unification Program (FUP) Vouchers



The US Department of Housing and Urban Development (HUD) recently highlighted the work being done in Hennepin County to utilize Housing Choice Vouchers (HCV) - specifically Foster Youth to Independence (FYI) and Family Unification Program (FUP) as a pathway to housing for young adults in our community.

- [YHDP Partnerships: Utilizing FYI and FUP Vouchers - HUD Exchange](#)
- [YHDP Partnerships: Utilizing FYI and FUP Vouchers \(PDF\)](#)



Share your experience using Hennepin County's Homeless Response System

The Hennepin County Office to End Homelessness has created an anonymous survey to enhance understanding, identify trends, and address gaps in the homeless response system within Hennepin County.

While this survey does not replace program-specific

survey

grievance forms and processes, it provides an additional avenue for individuals to share their feedback—whether positive or negative.

The survey can be accessed in English and Spanish the following ways:

- Direct link: [Hennepin County Homeless Response System Survey](#)
- Online: [Homelessness and housing resources website](#)
- Paper surveys: email endhomelessness@hennepin.us to request



Calendar



Resources, Events, Trainings

Get a community card

A community card can be scanned by emergency shelters and drop-in centers to make access quicker. Community cards can be printed at:

- Adult Shelter Connect at the Simpson Administrative Office, lower lobby
 - Monday from 11 a.m. to 2 p.m.
 - [Adult Shelter Connect website](#)
- Salvation Army Harbor Light Center
 - Monday to Friday from 10 a.m. to 2:45 p.m.
 - [Harbor Light Center website](#)
- Mary F. Frey Opportunity Center
 - Monday to Friday from 8 a.m. to 11 a.m. and 12:30 p.m. to 2:30 p.m.
 - [Mary F. Frey Opportunity Center website](#)



Training: Domestic Abuse Project (DAP) hosting Domestic

Violence (DV) 101

DAP



DV 101 is an overview of the dynamics and prevalence of domestic violence, and shares with participants the many ways that Domestic Violence has impacted a victim survivor's life. Our hope in presenting the DV-101 is to foster and strengthen community advocacy for Victims that have been and continue to be silenced by Domestic Violence

Event Details

- Date: Monday Jun 3rd, from 10:00 AM - 12:00 PM
- Location: South Hennepin Service Center
2215 E Lake St, Minneapolis 55407
Room 122
- Registration: [DAP DV 101 training](#)



Adult Representation (ARS) Clinic and resource events

ARS



From now through August 2024, you can learn about the wide variety of services Adult Representation Services (ARS) offers to Hennepin County residents, including advocacy in eviction, child protection, guardianship, civil commitment, and immigration cases.

[Upcoming ARS clinics and resource events \(hennepin.us\).](#)



Film Screening: Wet House by Benjamin May | A Conversation on the Harm Reduction Model

Thursday, May 2 - 5:30PM - Pillsbury Auditorium, Minneapolis Institute of Art

Catholic Charities spring assembly



Wet House, a film by Benjamin May, offers a look at life for men with long-term alcohol use disorder living in two Catholic Charities managed alcohol programs in the Twin Cities.

Event details

- Date: Thursday May 2, 5:30 p.m. to 8:30 p.m.
- Location: Minneapolis Institute of Art (MIA)
- Register: [Film Screening: Wet House — Minneapolis Institute of Art \(artsmia.org\)](#)



Continuum of Care (CoC) governance committees

The Hennepin CoC boards and committees contribute to the governance

structure of the Hennepin CoC. Several active and engaged CoC committees, subcommittees, and working groups in Hennepin County contribute to and lead efforts to prevent and end homelessness.

Heading Home Hennepin Executive committee

Description: Provide an enduring forum for broad-based, collaborative and strategic leadership on homelessness in Hennepin County

Previous meeting:

Wednesday March 27, 2024

- [March agenda \(DOCX\)](#)
- [March meeting recording \(YouTube\)](#)

Next meeting:

Thursday June 20, 2024


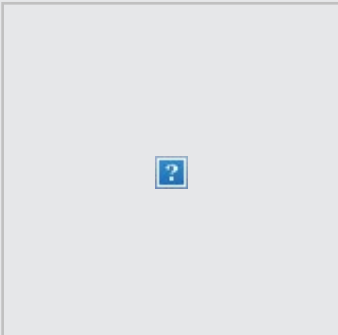
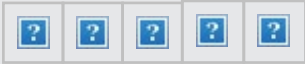
- 1:30 p.m. to 3 p.m.
- [Join the meeting via Microsoft Teams](#)

[See additional Continuum of Care \(COC\) committees' information \(Hennepin.us\)](#)



Contact us
endhomelessness@hennepin.us
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