



Welcome to the 2024 Annual Meeting

# Land Acknowledgement

# Rico Morales

Hennepin County Lived  
Experience Advisory Group  
Member



# Welcoming remarks

# Mayor Jacob Frey

Heading Home Hennepin Co-chair



# zAmya THEATER PROJECT

Living in America: The waiting list is full

David Hewitt

Director of Hennepin County  
Housing Stability Area



# Community Solutions presents: Keep Showing Up



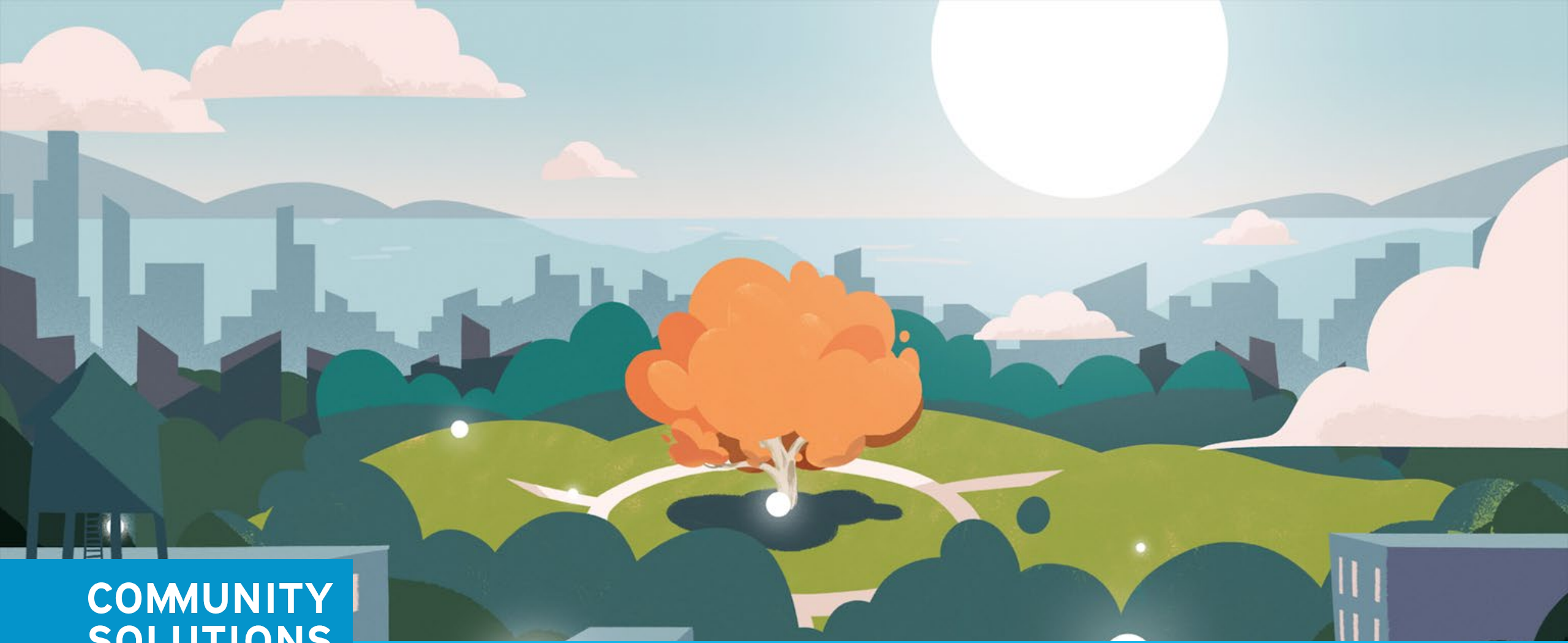


# Marney Thomas

System Improvement Advisor  
at Community Solutions



**COMMUNITY  
SOLUTIONS**



## COMMUNITY SOLUTIONS

**We work for a lasting end to homelessness that leaves no one behind.**

We envision a more equitable society where homelessness is never inevitable, inescapable, or a way of life.



# Built For Zero.

COMMUNITY SOLUTIONS

## A MOVEMENT TO END HOMELESSNESS

Community Solutions is a nonprofit that leads Built for Zero, a national initiative of more than 100 cities and counties committed to measurably ending homelessness.

Homelessness is solvable. This isn't a statement of aspiration — communities across the country are proving it.

**14** HAVE REACHED  
FUNCTIONAL ZERO  
FOR A POPULATION

**142** CITIES AND  
COUNTIES  
IN BUILT FOR ZERO

**44** HAVE DRIVEN  
MEASURABLE  
REDUCTIONS





**1. Homelessness is rare and brief.**

This means that the number of people experiencing homelessness at any time does not exceed the community's proven record of housing at least that many people in a month

**2. Cities and counties are operating off of a full accounting of homelessness at all times.**

**3. The community is working toward equitable systems, starting with a focus on race and ethnicity.**

**4. Finally, all of these achievements are sustained over time, even as local conditions**

# Operating System for Complex Problem-Solving



Shared, Measurable Aim



Nimble,  
dedicated team



Real-time,  
by-name  
feedback loop



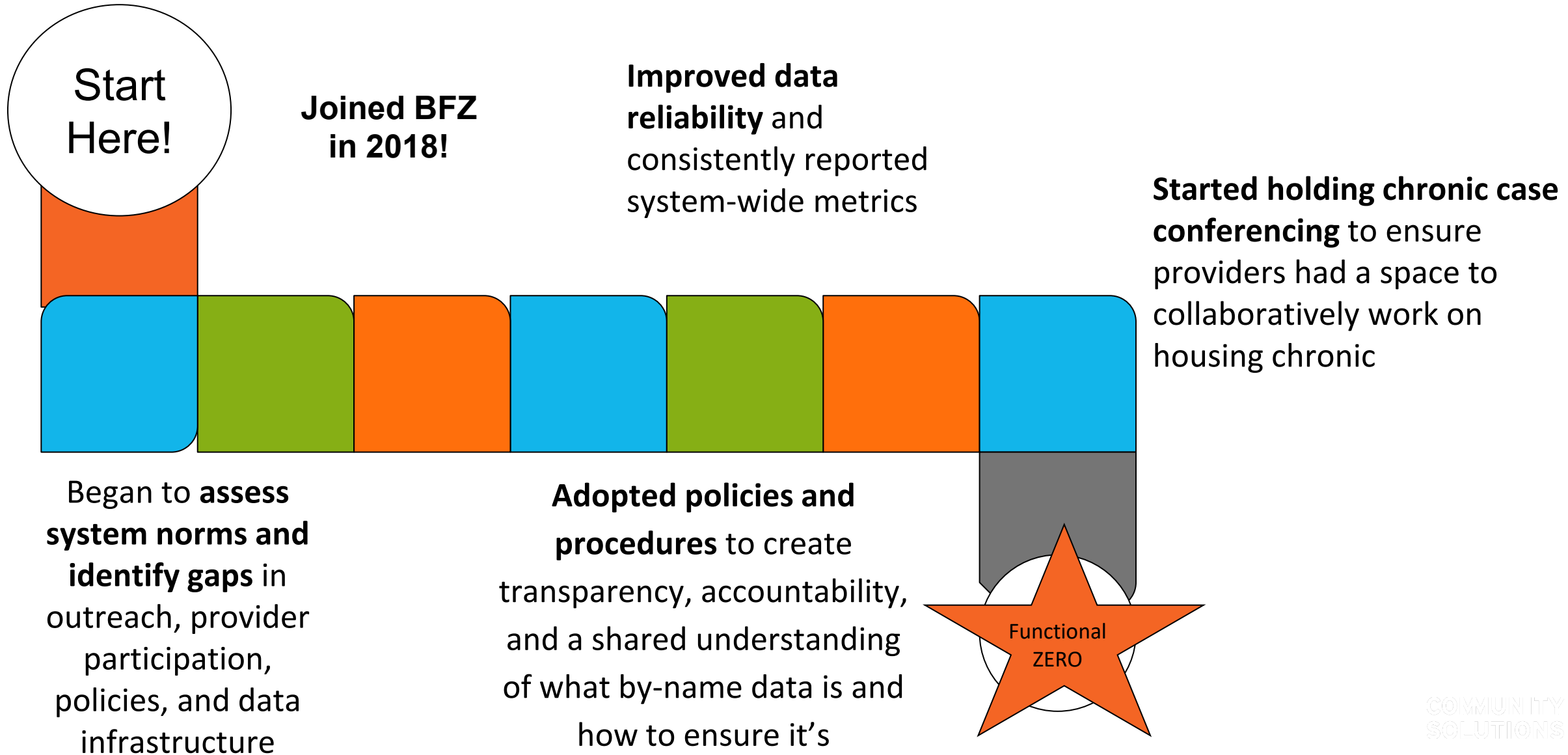
Flexible arsenal of  
resources



Human-centered  
Design

*Continuous improvement approach using evidence-based interventions*

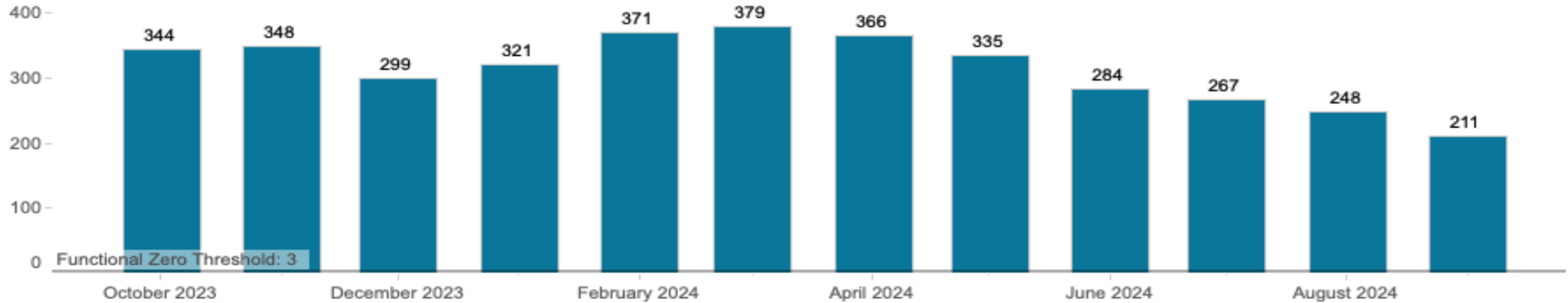
# Hennepin County Progress to date...



# Chronic Progress Comparison

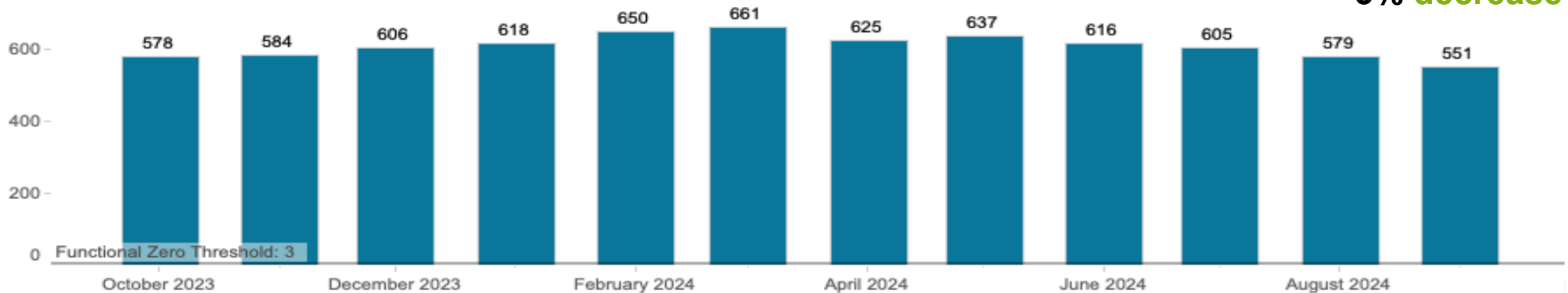
**Actively Homeless Population** Monthly count for **Chronic Single Adults**

**38% decrease**



**Actively Homeless Population** Monthly count for **Chronic Single Adults**

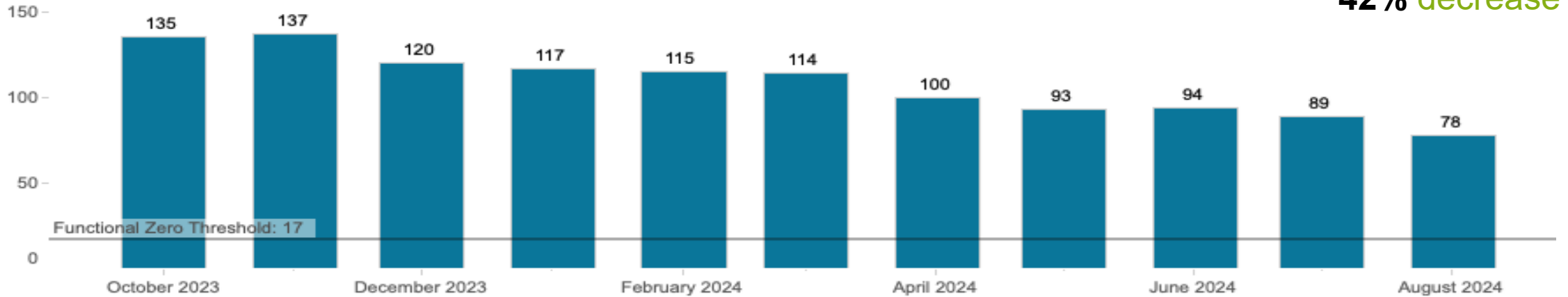
**5% decrease**



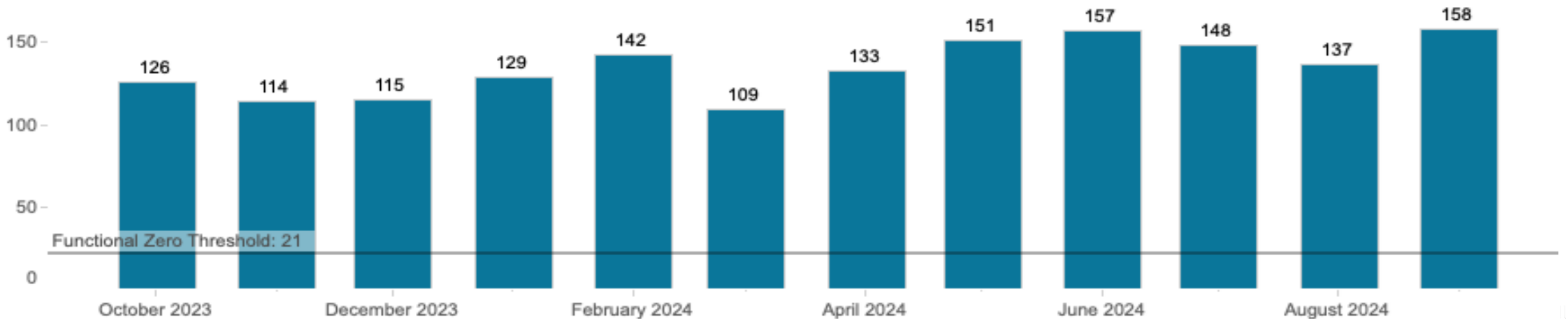


# Veteran Progress Comparison

## Actively Homeless Population Monthly count for Veteran Single Adults



## Actively Homeless Population Monthly count for Veteran Single Adults



# Media Coverage

## MINNEAPOLIS/HENNEPIN COUNTY ACHIEVES 30% REDUCTION IN CHRONIC HOMELESSNESS BY IMPROVING THEIR SYSTEM

With a focus on race equity, quality improvement, and increased direct service capacity, the community has reduced the number of people experiencing chronic homelessness from 488 to 342 over the last year.

Citylab | Housing

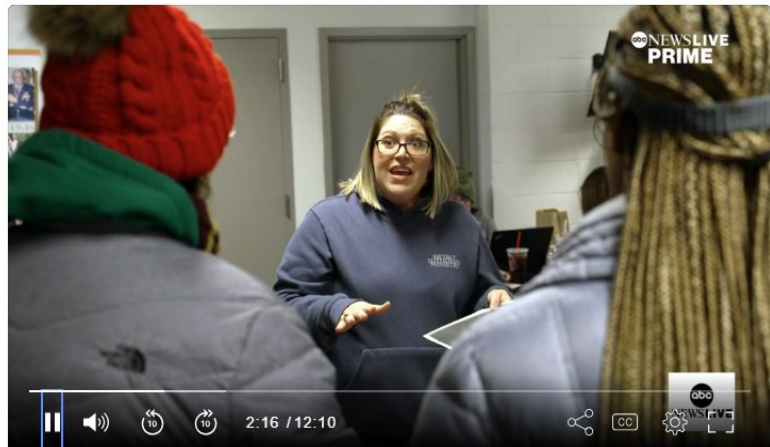
## Beating the Odds on Chronic Homelessness in Minneapolis

Hennepin County, Minnesota, has reduced its population of the most vulnerable people living on the streets by almost 36% in just two years. But progress hasn't been easy — or cheap.

### This major US county is on the way to ending chronic homelessness

Officials there hope to eliminate chronic homelessness by the end of 2025.

By [Kiara Alfonseca](#)  
March 21, 2024, 4:06 AM



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Minnesota Housing News  
Aaliyah Demry · November 18, 2023 8:00 AM

### Progress seen on ending homelessness among veterans in Minnesota

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### This major US county is on the way to ending chronic homelessness

Officials there hope to eliminate chronic homelessness by the end of 2025.

By [Kiara Alfonseca](#)  
March 21, 2024, 4:06 AM

12:10

Sign posted on the fence surrounding the homeless encampment in the East Phillips neighborhood, Minneapolis, MN.  
Universal Images Group via Getty Images



“Never doubt that a small group of thoughtful committed individuals can change the world. In fact, it's the only thing that ever has.”  
-Margaret Mead

# Closing remarks

Ms. Jackson

Hennepin County Lived Experience Advisory  
Group Member





# Breakout sessions:

**Round 1: 2:15 – 3:00 p.m.**

**Round 2: 3:05 – 3:55 p.m.**

Each breakout session will be presented twice.

## **Session 1: Solutions that are making homelessness rare – Pohlad Hall**

Learn how Emergency Rent Assistance is reducing evictions in Hennepin County through innovative programs, partnerships, and collaboration.

## **Session 2: Solutions that are making homelessness brief – N-280 Doty Board Room**

Learn about the system-wide effort to end chronic homelessness using the Built-for-Zero framework -- a methodology, being used in over 100 cities and counties around the United States.

## **Session 3: Solutions that are making homelessness nonrecurring - S-275 RKMC Room**

A focus on how we are increasing the quality and quantity of supportive housing.