

Wraparound services

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Wraparound services are defined as ongoing supports for individuals that follow a strengths-based and need-driven approach to help maintain current housing or transition to a new setting. Wraparound services can provide different levels of intensity depending on the program referred. Wraparound services provide care coordination, housing support, mental health or substance use support and stabilization.

Targeted Case Management

- Person must be 18 years of age or older and have a diagnosis of a Serious and Persistent Mental Illness (SPMI).
- Offers support in the areas of assessment, making referrals, finding resources, monitoring, and coordinating services, collaboration, and linkage with providers.
- Case Management is a once-a-month minimum service either face to face or via phone.
- Services can be voluntary and involuntary.
- Referrals are made directly to providers or through Hennepin County Front Door at 612-348-4111.

Behavioral Health Home (BHH)

Find providers: [Certified BHH services providers / Minnesota Department of Human Services \(mn.gov\)](#).

- A person must be on Medical Assistance to have a referral for BHH.
- A person must have a diagnosis of a mental illness (SMI).
- BHH providers monthly phone call check-ins, can meet with people monthly, or every 90 days.
- BHH providers each person with access to routine and preventative health care, consistent care for mental health, gain knowledge of health conditions, increased self-efficacy, and improved health management.
- Referrals are made directly to providers which are found here: [Certified BHH services providers / Minnesota Department of Human Services \(mn.gov\)](#).

Hennepin County Housing Stability

300 South Sixth Street, Minneapolis, MN 55487

612 348-3000 | <http://www.hennepin.us/chronic-homelessness>



Assertive Community Treatment Team (ACT)

Find providers for ACT services: [Assertive Community Treatment Teams / Minnesota Department of Human Services \(mn.gov\)](#)

- A person must be 18 years of age or older, have a primary diagnosis of schizophrenia, schizoaffective disorder, major depressive disorder with psychotic features, or another psychotic disorder, and or bipolar disorder.
- A person must have significant functional impairments impacting their ability to maintain safe living, maintain self-sustaining level of employment, carrying out the head of household responsibilities, and consistently having difficulty carrying out responsibilities for basic adulthood.
- A person must have a need for continuous high-intensity services to qualify.
- These services are offered 24/7, in a community-based setting.
- Services include assistance with securing benefits and financial support, co-occurring disorder symptoms, crisis assessment and intervention, employment services, psychoeducation, physical health, housing access support, medication education, and rehabilitative mental health services.
- Referrals are made directly to providers or through Hennepin County Front Door at 612-348-4111.

Waivered Services (CADI, EW, DD)

You can apply for waived programs at a local social service agency or calling the Front Door at 612-348-4111. A screening process determines eligibility for all waived programs. For more information: [DHS-2826-ENG 5-11 \(hennepin.us\)](#)

- Waivered programs offer services to help people live as independently as possible in the community.
- A person must be eligible for medical assistance or have active medical assistance.
- A person needs to be certified as disabled via social security or the state medical review team (SMRT).
- Waivered services offer an array of services to a person including, adult day care, assisted living services, behavioral support, case management, dietary needs, employment services, home health aide, nursing, PCA, transportation, homemaking, ILS, job training, and modifications to home or vehicle.
- A person must have complex care management needs, functional limitations, cognitive or behavioral conditions, unstable health, frailty, or vulnerability.

Adult Rehabilitative Mental Health Services (ARMHS)

Find providers: [ARMHS-certified providers / Minnesota Department of Human Services \(mn.gov\)](#).

- A person must have active medical assistance (MA).
- A person must have a diagnostic assessment that recommends ARMHS services.
- Providers meet with people face to face weekly, up to 2 hours a week.
- ARMHS services help people to develop and enhance psychiatric stability, social competencies, personal and emotional adjustment, and independent living and community skills.
- ARMHS can also assist with retaining stability, cover basic living and social skills, provide certified peer specialist services, and community interventions.

Diversion and Recovery Team (DART)

Referrals: [DART Referral \(Diversion and Recovery Team\) \(hennepin.us\)](#)

- A person must be a Hennepin County resident and at least 18 years of age or older.

- A person must be experiencing homelessness or episodic homelessness and be living with a substance use disorder.
- A person must be willing to engage in services voluntarily.
- DART works to support and improved quality of life by using a harm reduction and recovery-oriented service.
- DART team is made up of case managers, a nurse, peer recovery specialist, and vocational service worker.

Community Support Program/Drop-in Centers (CSP)

Open to adults living in Hennepin County with a diagnosis of a mental illness. Staff help people to find and maintain competitive employment, handle basic activities of daily living, participate in social activities, set goals and plans, get, and maintain appropriate living arrangements.

- Avivo Community Support Program: [Community Support Program - Avivo \(avivomn.org\)](https://www.avivomn.org)
- People Incorporated Community Support Program: [Northside Community Support Program - People Incorporated](#)
- Mental Health Resources Community Support Program: [Seward Community Support Program & Drop-In Center — Mental Health Resources \(mhresources.org\)](#)
- Vail Place Community Support Program: [Clubhouse Community Support Program | Vail Place](#)
- Asian Indian Family Wellness Community Support Program: [South Asian | SEWA-AIFW | Minneapolis](#)
- Steps of Strategy Community Support Program: [Community Support Program - Steps of Strategy](#)

Contact

Homeless to Housing

Website

hennepin.us/chronic-homelessness

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