

Virtual Hennepin County Resource Fair

Wednesday, November 5th

Agenda

- Welcome
- Presenters
 - Adult Representation Services
 - Child & Teen Checkups
 - Child Support
 - Emergency Assistance
 - Emergency General Assistance
 - Family Health – Family Home Visiting
 - Hennepin Health
 - Housing Stability
 - Law Library
 - Office of Multi-Cultural Services
 - Parent Support Outreach Program (PSOP)
 - Well-Being
- Questions

Adult Representation Services

Adult Representation Services has attorneys and social service support staff who represent:

- Parents/guardians involved with child protection or who are at risk of involvement
 - Tenants facing eviction
 - Non-custodial parents who are delinquent in child support payments
 - Individuals subject to guardianship or conservatorship
 - Individuals subject to petitions for civil commitment
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- We also have attorneys with specialized immigration experience to assist our clients with related issues
 - In general, people qualify for our services if they have one of these matters in Hennepin County and their income is 150% of the Federal Poverty Guidelines.

To be connected with these resources:

- Email ContactARS@hennepin.us
- 612-348-7012
- Visit our website www.hennepin.us/ars

Child & Teen Checkups

- Hennepin County Child & Teen Checkups Program promotes preventative health & dental visits for children, teens & young adults under 21 yrs. of age who are on Medicaid.
- We can assist with finding health/dental clinics, finding specialists, finding transportation and/or interpreters for those visits and setting up appointments.
- C&TC staff can also provide community resources as needed.
- Must be a Hennepin County resident, have children birth – 18 years old enrolled on Medicaid. Young adults on Medicaid up to age 21
- Visit our website <https://www.hennepin.us/residents/health-medical/child-teen-checkups>

To be connected with these resources:

- Call 612-348-5131
- Monday - Friday from 8am-4:30pm
- Email checkups@hennepin.us

Child Support

- Hennepin County Child Support provides four primary services:
 - Establish paternity, including genetic testing
 - Establish court orders for child support
 - Collect child support and enforce court orders
 - Help families modify court orders when things change
- Applicant would need to either reside in Hennepin county or have an existing Hennepin county child support order.
- If a resident applies for public assistance for their children (cash or medical) and there is one parent not listed in the household for any of the children, the Child Support agency will get a referral.
- If a parent needs assistance with child support and is not receiving public assistance, they may complete an application. You can apply online <https://mn.gov/dhs/people-we-serve/children-and-families/services/child-support/programs-services/applying-for-services.jsp>.
- Clients with an existing case should reach out to their worker. If they are unsure who their worker is they can call the 612-348-3600 number and get that information.

To be connected with these resources:

- Call 612-348-3600 Monday - Friday from 8am-4:30pm

Email child.support@hennepin.us

Emergency Assistance

- Emergency assistance is available to households with minor children in the home and/or pregnant women in crisis.
- Emergency Assistance can be used for:
 - Mortgage
 - Utilities (rent must be current)
 - Security deposit and/or 1st month's rent
 - Major appliance repair
- Recipients must be a Hennepin County resident and meet eligibility criteria that is determined by Emergency Assistance staff.
- For additional information, please visit our website at <https://www.hennepin.us/residents/human-services/get-connected-economic-supports>

To be connected with these resources, you can:

- Apply online at [MNbenefits.mn.gov](https://mnbenefits.mn.gov)
- Apply over the phone by calling 612-596-1900 - Option 3
- Apply in an office

Emergency General Assistance

- Emergency general assistance is available to households with single adults and/or married couples.
- Emergency General Assistance can be used for:
 - Utilities
 - Security deposit and/or 1st month's rent
 - Major clean-up
 - Property taxes
 - Moving expenses
 - Home repairs
- Recipients must be a Hennepin County resident and will need to meet income and affordable guidelines.
- For additional information, please visit our website at <https://www.hennepin.us/residents/human-services/get-connected-economic-supports>.

To be connected with these resources, you can:

- Apply online at [MNbenefits.mn.gov](https://mnbenefits.mn.gov)
- Apply over the phone by calling 612-596-1900 - Option 2
- Apply in an office

Emergency Assistance / Emergency General Assistance

- Apply in person at any office location.

Office hours are 9:00am – 4:00pm.

Central Northeast Human Service Center

525 Portland Ave S
Minneapolis, MN 55415

North Minneapolis Human Service Center

1001 Plymouth Ave N
Minneapolis, MN 55411

Northwest Suburban Human Service Center

7051 Brooklyn Blvd
Brooklyn Center, MN 55429

South Minneapolis Human Service Center

2215 East Lake St
Minneapolis, MN 55407

South Suburban Human Service Center

9600 Aldrich Ave
Bloomington, MN 55420

Family Health – Family Home Visiting

- Hennepin County works with health care providers and local community agencies to offer family home visiting programs for eligible residents at no cost to families.
- Hennepin County Family Health provides early childhood resources, maternal and child health resources, Family Home Visiting, adolescent health and mental wellbeing, and community resources
- For Family Home Visiting and WIC Program, we serve low-income families that live in Hennepin County except residents of Bloomington, Richfield and Edina as these families are served by Bloomington Public Health.
- We accept referrals from families and a variety of health professionals, programs, and organizations. These include nurses, physicians, social services providers, WIC, and health plans.

To be connected with these resources:

- Information & Referrals: www.hennepin.us/homevisiting
- E-mail: familyhv@hennepin.us
- Phone: 612-348-8687, option 1

Hennepin Health

- Hennepin Health provides health care coverage to eligible Hennepin County residents ages 0-64 who qualify for Medical Assistance and MinnesotaCare. We also have Special Needs BasicCare (SNBC) for individuals with disabilities who qualify for Medical Assistance.
- Health coverage includes medical, dental, vision, mental health, prescriptions, and other state mandated benefits. We have a large network of hospitals, clinics, and providers.
- Members can receive services such as transportation to appointments, interpreters, incentives for preventive health, and access to social service navigators.

To be connected with these resources:

- Call Member Services: 612-596-1036
- TTY: 711 or 1-800-627-3529
- Hours: 8 a.m. to 4:30 p.m., Monday through Friday
- Visit our website: <https://hennepinhealth.org>

Housing Stability

- Hennepin County's Housing Stability Area works collaboratively with civic and community partners to ensure that residents, especially those with the highest barriers and lowest incomes, can access and sustain safe and stable housing. The Tenant Resource Connections Line and Housing Navigation, connects residents with rent assistance, mediation, legal, and employment resources.
- To qualify for assistance, residents have to meet specific eligibility criteria to apply for our emergency rent assistance, which can be done by completing a prescreen application.
- Residents can always call the Tenant Resource Connections line for additional resources outside of this prescreen (employment, housing, legal, and rent assistance resources from community providers).
- If you are at risk of losing your housing, complete a prescreen at <https://renthelphennepin.hdsallita.com/home#top>.
- For additional information, please visit our website at <https://www.hennepin.us/residents/human-services/eviction-prevention>.

To be connected with these resources:

- Tenant Resource Connections
- 612-767-9737

Law Library

- Law Library staff are able to answer legal research questions (but cannot give advice) and may provide referrals to other organizations that assist with legal questions and/or advice.
- We have access to all state and federal cases and statutes, legal encyclopedias and dictionaries in print and many databases. We like to help people better understand their rights and how to navigate the justice system and government generally.
- Patrons can access Westlaw, Lexis and other legal databases from law library computers for no charge and have limited access to Westlaw virtually. We will print cases and other materials to help answer legal questions for our patrons. We also have the only public computers available in the Government Center and will print or copy a limited number of pages for patrons for free.
- Everyone is welcome to use the law library resources without qualification.
- People can call, email or drop into the library for assistance.

To be connected with these resources:

- Law Library Reference Desk
- law.library@hennepin.us
- 612-348-3022

Office of Multi-Cultural Services

Hennepin County Office of Multi-Cultural Services offers help in more than 20 different languages. We connect immigrants and refugees to resources and services offered.

We provide the following resources:

- Bridge cultural gaps, providing language assistance and supporting case plans assistance in 20+ languages
- Support New Americans, immigrants, refugees and persons with varying immigration statuses connect to services and navigate systems
- Assist in school enrollment processes for k-12, ESL and other educational needs
- Assist with applications for benefits (healthcare, cash, SNAP, rental or emergency assistance) when needed in relation to system navigation
- Make referrals to local food shelves and clothing closets
- Provide resources for housing, job searches, and employment interviews
- Serve as a resource for Hennepin County staff in understanding cultural differences
- Deliver services in several collocation sites around the county
- Staff are mobile, able to meet the resident where they live and work

To qualify for services, person must be a resident of Hennepin County

Office of Multi-Cultural Services

For additional information, visit our website -

<https://www.hennepin.us/residents/human-services/multi-cultural-services>

To access these resources, you may contact us in to request a referral.

- https://formcatalog.hennepin.us/hhs/human_services/initial_contact_access/AF10423/.html
- Email: oms@hennepin.us
- Call: 612-348-2193

Walk-in services available Monday-Friday from 8:00am-4:30pm

Location:

2215 East Lake Street

2nd floor

Minneapolis 55407

Parent Support Outreach Program (PSOP)

- The Parent Support Outreach Program (PSOP) is a short-term, voluntary program in Hennepin County that supports parents and children by connecting families to urgent resources and helping them achieve personal goals.
- Each family is paired with a social worker who provides case management and guidance to strengthen parenting.
- PSOP offers access to essential services, including:
 - help with basic needs
 - Finances
 - health care
 - chemical dependency
 - mental health
 - parenting support
 - medical and dental care
 - reducing housing barriers.
- Families can also receive referrals for long-term community support. Through these services, PSOP empowers families to build stability and thrive.

Parent Support Outreach Program (PSOP)

- To be eligible for the Parent Support Outreach Program (PSOP), clients must reside in Hennepin County and be pregnant or have at least one child aged 10 or younger.
- The program is designed for families facing challenges that make parenting difficult (identifying at least 2 areas of need), including financial hardship, substance use, mental health concerns, domestic violence, and housing instability or homelessness.
- Families can be referred to PSOP supports and services either by a professional or self-referral.

Families will need to:

- Fill out an application ([PSOP App](#))
- In addition, each parent participating would need to complete the [Notice of Privacy Practices](#) and [Information Disclosure Non-Epic for HSPHD Clients](#) (see site for additional languages).

These applications can be sent to psopnewreferrals@hennepin.us.

For more information, visit our website - <https://www.hennepin.us/residents/human-services/parent-support-outreach-program>

For additional assistance or more information, families and professionals can call the PSOP HELP LINE: (612) 348-3303 and leave a detailed message requesting returned contact.

Well Being – Job Readiness Sessions

Work Supports offers one-hour webinars online.

These training sessions are FREE! All you need is a smart phone/computer and an internet connection.

Trainings offered:

Job Search and Career Advancement

- Job Search
- Resume Writing
- Interview Skills
- Horizon 1 & 2
- Career Development Goal Setting
- Career Laddering

Technology Usage

- Tips on Virtual Interviews
- Adobe Connect for Beginners

Optional classes:

- Customer Service Certificate
- Beyond Your Background
- Starting Your Own Business
- One on One

Financial Literacy

- Budgeting to Create Saving
- Asset Building and Debt Reduction
- Credit Building and Consumer Reports
- Consumer Protection and Financial Institutions

Well Being – Job Readiness Sessions

- Trainings are free and open to all residents within Hennepin County.
- Agencies working with MFIP, SNAP or DWP participants can make referrals.
- All you need is a smart phone/computer and an internet connection.
- Please download the free Microsoft Teams App before joining the training.

To join these trainings, call 612-263-6177. Upon request, enter the required meeting ID #.

Contact information:

- Anietie Ekpo-Umoeka - Anietie.Ekpo-Umoeka@Hennepin.us
- Hilda Orieny - Hilda.Orieny@hennepin.us

Contact Information

Adult Representation Services

www.hennepin.us/ars
ContactARS@hennepin.us
612-348-7012

Child & Teen Checkups

www.hennepin.us/residents/health-medical/child-teen-checkups

checkups@hennepin.us
612-348-5131

Child Support

child.support@hennepin.us
612-348-3600

Emergency Assistance / Emergency General Assistance

Apply online at MNbenefits.mn.gov
Apply over the phone by calling
612-596-1900
Apply in person at an office

Family Health – Family Home Visiting

www.hennepin.us/homevisiting
familyhv@hennepin.us
612-348-TOTS (8687)

Hennepin Health

<https://hennepinhealth.org>
hennepinhealth@hennepin.us
612-596-1036

Housing Stability

Tenant Resource Connections
612-767-9737

Law Library

www.hclawlib.org
law.library@hennepin.us
612-348-3022

Office of Multi-Cultural Services

oms@hennepin.us
Call 612-348-2193

Parent Support Outreach Program (PSOP)

<https://www.hennepin.us/residents/human-services/parent-support-outreach-program>
(612) 348-3303
Leave a detailed message

Well Being – Job Readiness Workshops

Anietie Ekpo-Umoeka
anietie.ekpo-umoeka@hennepin.us

Upcoming Events

Career Fair

Monday, November 10th
10 a.m. – 12 p.m.



Northwest Family Service Center
7051 Brooklyn Boulevard – 2nd floor
Brooklyn Center, MN 55429

[Register](#)

**Part time and seasonal job opportunities
will be available at this November 10th event.

Virtual Job Fair

Wednesday, December 3rd
1 – 2 p.m.



[Register](#)

Upcoming events and additional resources can be found at <https://www.hennepin.us/employmentservices>

Thank you for joining us today.