

# Changes to chronic index

The chronic by-name list (or chronic index) is a data set containing information on all households considered to be experiencing chronic homelessness in Hennepin County. This information is in the form of a report pulled from HMIS, and is updated frequently to be as real-time as possible. Hennepin County is making changes to this report to be more automated, equitable, and actionable. Please see below for an overview of changes.

## March 2024 changes

The chronic by-name list (CBNL) is now automated and will be built using data from HMIS. This includes current living situations, entry/exit from shelter and outreach services, and disability information.

- The CBNL will include families as well as single adults.
- The CBNL now shows inflow and outflow over a given period of time.
- The CBNL now includes additional information from HMIS like housing preference and essential documents, which will support matching to housing resources.
- Street Outreach providers no longer need to contact a Hennepin County staff member to add someone to the CBNL.

Providers should prioritize entering data into HMIS. That data entry can determine whether or not someone is counted as chronically homeless. If you believe someone is not accurately tracked as chronic, please reach out.

## Contact

### Hennepin County Housing Stability—Brief

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## Website

[hennepin.us/chronic-homelessness](https://hennepin.us/chronic-homelessness)

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<b>Previous method</b>	<b>New method</b>
Sheltered households were added to the CBNL based on shelter stay data. Providers were asked to contact Hennepin County to add their unsheltered clients.	The CBNL is automated for both sheltered and unsheltered households and will include people based on HMIS data: entry/exits and current living situations.
CBNL primarily tracked single adults.	CBNL is inclusive of all households that meet the definition of CH, regardless of household type.
CBNL included high-level information about people.	CBNL includes detailed information about people's needs, preferences, and eligibility.