

Case conferencing

Chronic homelessness provider guide

If you are a Hennepin County homeless service provider supporting households experiencing chronic homelessness, this document will guide you through how to connect with chronic case conferencing to access housing resources for clients.

If you are serving someone who is chronically homeless, ensure that information is tracked in HMIS by completing the disability questions and accurately reporting entry/exits and current living situations.

Find the federal definition of chronic homelessness [here](#).

Ensure all vital information for your clients is up to date in HMIS

This includes updating the case managers tab, ensuring essential documents are uploaded, completing a Coordinated Entry assessment, and adding information on housing choice and eligibility.

Contact olivia.haidos@hennepin.us to be added to the calendar invite and email list

Available resources are sent on Friday afternoons. Case conferencing meetings are held Monday afternoons.

Matching a household to resources

Households are prioritized in chronic case conferencing based on multiple factors. See the following page for a prioritization and tiebreaking schema.

Follow-up activities

Strong provider follow-up and accountability is necessary to move towards our community's goal of ending chronic homelessness. If you or your agency is serving a client, you may be contacted for information about a client's housing status, case management connection, or anything relating to their housing plan.

Contact

Housing Stability—Brief

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Website

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Hennepin County Human Services

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Coordinated Entry (CE) Resource (only applicable to households with CE assessment)		
Prioritization factor	Source	Weight
Medical fragility score	CE	Medical fragility score
Total length of time homeless	CM Report	12-18mo= 1 18-24mo=2 24+mo=4
Resource specific This resource is limited in availability and is the only feasible option for the household that they will accept.	CM Report	2
Tiebreakers		
Fleeing or attempting to flee domestic violence/intimate partner violence	CM Report	1
Unsheltered	HMIS	1
Scores range from 0-15 with potential for 17 if tiebreaking needed.		
Non-Coordinated Entry resources (households may or may not have CE assessment)		
Prioritization factor	Source	Weight
Trimorbidity: Severe mental health symptoms, substance use, and medical needs	CM Report	2
Advanced age (50+)	HMIS	1
Total length of time homeless	CM Report	12-18mo= 1 18-24mo=2 24+mo=4
Resource specific This resource is limited in availability and is the only feasible option for the household that they will accept.	CM Report	2
Tiebreakers		
Fleeing or attempting to flee domestic violence/intimate partner violence	CM Report	1
Unsheltered	HMIS	1
Scores range from 0-9 with potential for 11 if tiebreaking needed.		