

# Administration of the Child Care Assistance Program

## 2026-2027 Hennepin County and Tribal Child Care Fund Plan

### Administration of the Child Care Assistance Program

**Background:** Counties and Tribes must submit a biennial Child Care Fund Plan. Child Care Assistance Program rules and laws allow counties and Tribes to establish some local policies and procedures. These local policies and procedures, when included in this plan and approved by the commissioner, are considered county/Tribal policy and are used to support agency decisions during appeals. The Department of Children, Youth, and Families (DCYF) will review and approve County and Tribal Child Care Fund Plans. Counties and Tribes will receive approval letters for their Child Care Fund Plans from the commissioner. This plan period begins on January 1, 2026.

**Print Blank Form**

**IMPORTANT:** If you are not able to complete this form online, click Print Blank Form to print the form and complete it by hand.

Minnesota Statute, section 142E.09, subdivision 3

Steps to complete the plan process:

#### Step One – Review the plan

Review this plan. Determine if there are changes compared to previous plans or if there are new policies or procedures. Involve other staff as needed.

#### Step Two – Draft the plan responses

Note these guidelines:

- Identify all optional policies; see question VIII.A.
- Do not answer questions by stating that the reviewer should refer to a previous plan.
- Submit all agency-developed documents; see question VIII.B.
- Answer each question. Incomplete plans will be returned.

#### Step Three – Inform and involve community partners

**DCYF encourages counties and Tribes to develop optional policies in coordination with local partners.**

This may include: parents, child care providers, culturally specific service organizations, Child Care Aware agencies, interagency early intervention committees, and agencies involved in the provision of care and education to young children. Consult with other agency staff such as fraud investigators and income maintenance and employment services staff.

#### Step Four – Share the draft plan

Prior to submission, you must make copies of the proposed plan available to the public and allow sufficient time for public review and comment. See question II.D of this plan; describe methods used to make the plan available to the public, particularly to those members listed in II.D.

#### Step Five – Submit the plan by the deadline (Friday, September 19, 2025)

#### Amendments to plans

A county or Tribe may amend their Child Care Fund Plan at any time. If approved by the commissioner, the amendment is effective on the date requested by the agency unless a different effective date is set by the commissioner. Plan amendments must be approved or denied by the commissioner within 60 days after receipt of the amendment request. The department reserves the right to direct a county or Tribe to amend its Child Care Fund Plan if the plan is no longer in compliance with Minnesota Statutes, Minnesota Rules, or federal law.

Minnesota Rules, part 3400.0150, subpart 3

Amendments include changes in contacts, optional policies, new or revised forms and notices. Amendments can be sent in letter form or by email to the agency's child care assistance policy specialist.

Return completed plans by **Friday, September 19, 2025** to:

[DCYF.CCAP@state.mn.us](mailto:DCYF.CCAP@state.mn.us)

# Administration of the Child Care Assistance Program

## I. Child Care Assistance Program contacts

### A. County or Tribal agency

COUNTY OR TRIBE NAME Hennepin	GENERAL PHONE NUMBER	EXTENSION	GENERAL FAX NUMBER
AGENCY'S FULL NAME Hennepin County		CCAP INTAKE PHONE NUMBER 612-348-5937	EXTENSION
MAIN OFFICE STREET ADDRESS CHILD CARE ASSISTANCE - MC718, 300 SOUTH 6TH STREET		CITY Minneapolis	ZIP CODE 55487-0718
MAIN OFFICE MAILING ADDRESS (if different)		CITY	ZIP CODE

### B. County or Tribal branch office (if applicable)

BRANCH NAME	GENERAL PHONE NUMBER	EXTENSION	GENERAL FAX NUMBER	CCAP INTAKE PHONE NUMBER	EXTENSION
ADDRESS OF BRANCH OFFICE		CITY		ZIP CODE	

[Add branch](#)

### C. Agency contact people

This contact information is required.

#### 1. County or Tribal director

FIRST NAME Tonya D		LAST NAME Berzat	
PHONE NUMBER 612-348-3939	EXTENSION	EMAIL ADDRESS tonya.berzat@hennepin.us	
ADDRESS CHILD CARE ASSISTANCE - MC718, 300 SOUTH 6TH STRE		CITY Minneapolis	ZIP CODE 55487-0718

#### 2. County or Tribal CCAP administrative contact

Who is your lead contact for the Child Care Assistance Program? This contact will receive policy bulletins, memos, and other high level communications. You may have more than one contact.

FIRST NAME Jake		LAST NAME Johnson	
TITLE CCAP Administrator Manager		PHONE NUMBER 612-543-4997	EXTENSION
EMAIL ADDRESS Jake.johnson@hennepin.us		SIR EMAIL ADDRESS X127JJO@CTY.DHS.STATE.MN.US	

[Add contact person](#)

### 3. County or Tribal client access contact

Who is your lead contact person who has contact with families receiving CCAP? You may have more than one contact.

FIRST NAME Leah	LAST NAME Decarvalho		
TITLE Human Services Supervisor		PHONE NUMBER 612-348-3145	EXTENSION
EMAIL ADDRESS leah.decarvalho@hennepin.us	SIR EMAIL ADDRESS X127jh8@CTY.DHS.STATE.MN.US		
<a href="#">Add contact person</a>			

### 4. Management of waiting list contact

Who is your waiting list contact person? Only identify one contact.

FIRST NAME Kathy	LAST NAME Brunelle		
TITLE Human Services Supervisor		PHONE NUMBER 612-348-6914	EXTENSION
EMAIL ADDRESS kathy.brunelle@hennepin.us	SIR EMAIL ADDRESS X127G31@CTY.DHS.STATE.MN.US		

### 5. Provider billing contact

Who is your billing contact person for questions about billing and payments? Only identify one contact.

FIRST NAME Sheree	LAST NAME Handorff		
TITLE Sr Accountant		PHONE NUMBER 612-348-3406	EXTENSION
EMAIL ADDRESS sheree.handorff@hennepin.us	SIR EMAIL ADDRESS 127GX7@CTY.DHS.STATE.MN.US		

### 6. Data Integrity Contact

Who is the contact person for coordination of corrections to MEC<sup>2</sup> case data? For example, primary/secondary provider designation corrections and ongoing case reporting (overrides, accuracy reviews, etc.). You must provide a SIR email address. Only provide one contact.

FIRST NAME Kathy	LAST NAME Brunelle		
TITLE Human Services Supervisor		PHONE NUMBER 612-348-6914	EXTENSION
EMAIL ADDRESS kathy.brunelle@hennepin.us	SIR EMAIL ADDRESS X127G31@CTY.DHS.STATE.MN.US		

## 7. Legal nonlicensed provider monitoring contact

Who is the contact person for questions about legal nonlicensed annual monitoring visits? Only provide one contact.

FIRST NAME Lea	LAST NAME Bloomquist		
TITLE Human Services Supervisor		PHONE NUMBER 612-543-0152	EXTENSION
EMAIL ADDRESS lea.bloomquist@hennepin.us		SIR EMAIL ADDRESS X127G33@CTY.DHS.STATE.MN.US	

## 8. Case Review Error Findings Contact

Who is the contact person that should receive results of case reviews? This includes letters explaining errors and correct certificates when no errors exist. You must provide a SIR email address. You may have more than one contact.

FIRST NAME Leah	LAST NAME Decarvalho		
TITLE Human Services Supervisor		PHONE NUMBER 612-348-3145	EXTENSION
EMAIL ADDRESS leah.decarvalho@hennepin.us		SIR EMAIL ADDRESS X127jh8@CTY.DHS.STATE.MN.US	

Add contact person

## D. Subcontracted services

Counties and Tribes may contract with an agency to administer all or part of their Child Care Assistance Program.

Minnesota Rules, part  
3400.0140, subpart 7

If you are planning any changes in the administration of your CCAP, tell your CCAP policy specialist immediately. This could involve subcontracting or mergers of counties. Failing to notify DCYF may delay the changes that you are planning to make.

Does your county or Tribe contract with an agency for any part of the administration of CCAP? ☐ Yes ☒ No

Do not include cooperative agreements with employment and training service providers that work with MFIP/DWP families to develop and approve the employment service plan.

## II. Collaboration and outreach

**A.** How do you share information about the Child Care Assistance Program so that individuals, child care providers, social service agencies, etc. are aware of child care assistance? ([Minnesota Rules, part 3400.0140, subpart 2](#))

Child Care Assistance program and applications are available to the public. There is an Internet site that describes the Child Care Assistance program, eligibility requirements and helpful information on how to choose a quality childcare provider. There is a general intake phone number for all general child care questions. We are involved in community outreach efforts to distribute information about the program. During the year we send informational notices to recipients. The Child Care area responds to community requests for speakers and information.

**B.** Agencies are required to work with other public and private community resources that provide services to families to maximize community resources for families with young children. These include, but are not limited to, Child Care Aware, School Districts, Early Learning Scholarships, Head Start, and Early Childhood Screening. List the community programs your agency works with. ([Minnesota Statute, section 142E.09, subdivision 3 \(1\)](#))

Hennepin County works with contracted MFIP Employment Service Providers, People Serving People and other

contracted shelters, Minneapolis Schools, and Strong Beginnings partners to maximize community resources for families with young children and other agencies who request information on child care.

**C.** How do you work with the community resources above to maximize public and private community resources for families with young children? Include the methods used to share information, responsibility, and accountability among these community resources. For example, partnering with Community Action agencies and local Head Start to help families access early childhood services and economic resources.

We are actively involved in responding to community agencies and the public. Each year we fulfill speaking requests by giving presentations. Our program staff work collaboratively with community agencies to coordinate services for families. We participate in community meetings such as Employment Services and topics related to young parents. We share data about the families who use our program in an effort to work collaboratively with community agencies.

**D.** Copies of the proposed plan must be made available to the public, including parents, child care providers, culturally specific service organizations, Child Care Aware of Minnesota agencies, interagency early intervention committees, potential collaborative partners and agencies involved in the provision of care and education to young children. You must allow time for public review and comment prior to submitting this plan to DCYF for approval. ([Minnesota Statute, section 142E.09, subdivision 3 \(2\)](#)).

**1.** Describe how you make copies of the **draft plan** available to the public, including how you plan to notify the public about the existence of this draft and ways the public can provide comment.

Hennepin County's proposed Child Care Assistance Plan will be posted for public review on the Hennepin CountyChild Care Assistance web site (<http://www.hennepin.us/residents/human-services/child-care-assistance>) under Statutory Information.

**2.** When was your draft plan available for public review?

Posted in August of 2025 for public review.

**E.** After your plan is approved by DCYF, do you post your approved plan on your website? ☒ Yes ☐ No

### III. Eligibility

#### A. Education plans outside an Employment Plan

Prior to completing this section, review [Minnesota Rules, part 3400.0040](#) and [Minnesota Statutes 142E.12 Subdivision 3](#) to ensure your policies are in compliance. Identify agency developed documents used for education plan requests and notices used to communicate approval or denial in each response and list these in the agency developed document section VIII.B.

##### 1. High school diploma/GED high school equivalency diploma

**1a.** Do you approve all high school and GED programs? ☒ Yes ☐ No

##### 2. Remedial and basic skills courses (includes Adult Basic Education and English as a Second Language)

**2a.** Do you approve all remedial and basic skills courses? ☐ Yes ☒ No

If no, what program(s) would you deny? Identify how you communicate the denial to the family; if an agency developed notice is used, list in section VIII.B.

ESL training would only approved if parent is below the equivalent of Spoken Language Proficiency (SPL) of 6 . Parent would be denied is at an SPL of 6 or above as a SPL above of 6 or above is deemed employable.

\* ABE/Remedial training would only be approved if parent does not have a high school diploma or GED or is needing

this training for college course enrollment to improve employability.

**2b.** Explain why you would deny a program. Include data and facts that support why students should not receive CCAP while attending.

\*A parent would be denied if they have an SPL of 6 or above as SPL above 6 is deemed employable.  
\*A parent would be denied if they have high school diploma or GED and does not have plans to attend post-secondary training as they would be considered employable.

### 3. Post-secondary programs

**3a.** Do you approve all post-secondary programs (including associate degrees, bachelor degrees, certificate programs and technical degrees)?

☒ Yes ☐ No

**3b.** Explain why you would deny a program. Include data and facts to support why students should not receive CCAP while attending.

- 1) Parents must complete an Education Plan (Attachment S-1) listing information on training program, training institution, education history, training goals and employment goals.
- 2) Post-secondary parents must be attending a training institution that meets one of the following:
  - Approved by the Higher Education Coordinating Board - Institution of Higher Education
  - Has State and Federal related financial aid available to students
- 3) At application (if parent is an ongoing student) and at redetermination the student must verify that they are making satisfactory progress as determined by the institution
- 4) Training program would result in marketable skills in an available, full-time job.
- 5) If parent is currently working or had been working in the past 12 months, anticipated starting wage after training must be at least 125% of wage during time client was employed.

**3c.** Describe your criteria and procedures for approving a post-secondary program outside an Employment Plan.

Factors used in education plan approval include:

- The plan must lead to marketable skills resulting in an available full-time job (through information gathered from <https://careerwise.minnstate.edu/>, <https://www.bls.gov/>, or job placement/salary from training institution)
- For parents that have worked in the last 12 months or are currently working, the anticipated starting wage must be at least 125% of the wage at the time the parent was or is employed

**4. How do you confirm satisfactory progress as determined by the institution at redetermination?**

- ☐ Institution confirms the student is making satisfactory progress.  
☒ Student remains enrolled in program.

## B. Basic Sliding Fee Waiting List management

### 1. Priorities for service

Have you established sub-priorities for the third priority Basic Sliding Fee Waiting List?

☐ Yes ☒ No

**2. How does your agency do a preliminary determination before adding families to the waiting list?**

- ☒ Verbally collect family size, income, and type of eligible activity  
☐ Family size, income and type of eligible activity collected from the application  
☐ Agency form used to collect family size, income and type of eligible activity (list in section VIII.B)  
☐ Other

**3. When adding a family to your Basic Sliding Fee Waiting List, you must inform the family of the priority group determination, and the number of families on the waiting list or an estimated time that they will spend on the waiting list before reaching the top. (CCAP Policy Manual, Chapter 4.3.12.12)**

How do you notify a family they were placed on the waiting list?

- ☐ The family is sent [DHS-7883A \(You have been placed on the Child Care Assistance Program \(CCAP\) waiting list\)](#)
- ☒ The family is sent a notice developed by our agency (list this notice in section VIII.B Agency developed documents)

**4. Six month review of Basic Sliding Fee Waiting List**

Minnesota Statute, section  
142E.04, subdivision 2

**4a.** You must review and update your waiting list at least every six months. How are families notified of this six month review?

- ☐ The family is sent [DHS-7883B \(Child Care Assistance Program \(CCAP\) waiting list update\)](#)
- ☒ The family is sent a notice developed by our agency (list this notice in section VIII.B Agency developed documents)

**4b.** Describe your agency's process for reviewing and updating the waiting list. If your agency does not currently have a waiting list, describe your process in the event your agency does start a waiting list.

All families that are currently on the waiting list are sent a questionnaire every six months. They are told about this questionnaire when they are first added to the waiting list, and again with the actual questionnaire. The family's information is updated based on information reported on returned questionnaires.

**4c.** How are families notified they are removed from the waiting list for not responding to the six month review?

- ☐ Families are sent an additional notice
- ☒ Six month review letter includes notification they will be removed from the waiting list if they don't respond

**5. Applications mailed to families on the Basic Sliding Fee Waiting List**

Applications must be sent to families on the waiting list when there is funding available for Basic Sliding Fee.

**5a.** When do you remove the family from the waiting list?

- ☒ When the application is sent to the family. The notice sent with the application informs the family that their name has been removed from the waiting list.
- ☐ When you receive the completed application. If no application is received, the family is removed at the end of the time period allowed for returning the application. The notice sent with the application informs the family that their name will be removed from the waiting list if the application is not received by the deadline.

**5b.** How do you notify a family that their name was removed from the waiting list?

- ☐ The family is sent [DHS-7883C \(Child Care Assistance Program \(CCAP\) funds available\)](#)
- ☒ The family is sent a notice developed by our agency (list this notice in section VIII.B Agency developed documents)

**6. Temporarily ineligible families on the Basic Sliding Fee Waiting List**

When a family reaches the top of the waiting list and is temporarily ineligible, leave the family at the top of the waiting list for 90 days, according to priority group and serve the applicant who is next on the waiting list.

Minnesota Rules, part  
3400.0040, subpart 17

Do you have an alternate procedure that extends the timeframe beyond 90 days?

- ☐ Yes
- ☒ No

## C. Child care for school release days

### 1. How do case workers authorize care for school release days in your agency?

CCAP Policy Manual,  
Chapter 9.1.3

- ☐ Authorize actual hours needed and increase or decrease hours based on known school release days.
- ☐ Authorize the hours care is needed when there are no school release days.
- ☐ Authorize the highest number of hours care is needed with the provider.
- ☒ Other method.

How do you authorize child care for school release days?

Child Care Assistance workers add comments to authorization notices for parents and providers regarding amount of care authorized for school-release days, and an Inter-Departmental case note is added to inform billing workers about maximum hours to pay for school release days.

### 2. How do you communicate authorized hours for school release days to parents, providers and billing workers?

Child Care Assistance workers add comments to authorization notices for parents and providers regarding amount of care authorized for school-release days, and an Inter-Departmental case note is added to inform billing workers about maximum hours to pay for school release days.

## D. Child care for families with flexible schedules

### 1. How do case workers authorize care for families with flexible schedules in your agency?

CCAP Policy Manual,  
Chapter 9.1.6

- ☒ Authorize the typical number of hours needed and when the schedule requires additional care, the provider bills for the additional care.
- ☐ Authorize the minimum number of hours care is needed and when the schedule requires additional care, the provider bills for the additional care. Payment is made by increasing the number of hours listed in the "total hours of care authorized" field on the billing window or by creating a new Service Authorization.
- ☐ Authorize the highest number of hours care is needed with the provider. The provider is expected to bill only for the time that care is needed.
- ☐ Other method.

### 2. How do you communicate scheduled and authorized hours to parents, providers and billing workers?

Notify by Service Authorizations, memos, and notices.

## E. Authorizing care for clients with Employment Plans

Job counselors and CCAP workers must communicate child care needs for clients with Employment Plans.

Guidance is found in [CCAP Policy Manual, Chapter 9.1.5](#).

### 1. CCAP workers must obtain an activity schedule prior to authorizing care. Who is responsible for obtaining the schedule information from the client?

- ☒ Job counselor provides schedule or days and times that child care is needed to CCAP worker.
- ☐ CCAP worker obtains schedule from client.
- ☐ Other method.

How do CCAP workers receive schedule information for Employment Plan activities?

If the Employment Counselor fails to gather the schedule, Child Care Worker will obtain from recipient before a Service Authorization will be created.

### 2. How do you communicate required information between job counselors and CCAP workers (email, fax, case notes, verbal, DHS-7054, etc.)?

The Child Care Plan communicates information from the Employment Counselor to the child care worker. The Employment Counselor reviews the child care provider's hours of operation, the children's school schedule and the



hours of activity for both parents before recommending amount of care on the Child Care Plan.

\*\*\*County optional policy -- Hennepin asks Employment Counselors to indicate on Child Care Plan that schedules for approved activities have been verified.

\*\*\*Hennepin County's procedure is to have Employment Service Providers serve as a "one stop shop" where they assist families in gathering documentation required for MFIP Employment Services as well as Public Assistance Programs.

The county verifies work and self-employment income /expenses. Employment Counselors review the self-employment activities and income as part of considering a business plan. In Hennepin County, a business plan approval is required in order for the self-employment activity to be part of the MFIP Employment Plan.

The Child Care Plan is normally submitted at application, redetermination, or when there is a change. The purpose of the income questions on the Child Care Plan prevents Child Care Assistance workers from requesting information that has already been verified. The response to these questions does not impact hours, however it could affect eligibility if family's income has not been verified.

## **F. Extending redetermination dates beyond 12 months**

Redeterminations may be extended beyond 12 months for a family that has a caregiver under the age of twenty-one, who does not have a high school or general equivalency diploma (GED), and is a student in a school district or another similar program that provides or arranges child care, parenting, social services, career and employment supports and academic support to achieve high school graduation.

An agency may identify other reasons to extend redetermination dates beyond 12 months. For example, an agency may extend redetermination dates to balance out a workload. See [CCAP Policy Manual, Chapter 10.3](#) and [Minnesota Rules, part 3400.0180, subpart 1](#).

**1. Does your agency extend redetermination dates beyond 12 months?**

☒ Yes ☐ No

**1a. Identify the reason(s) you may extend redetermination dates beyond 12 months.**

When policy changes are made that affects county workload.

**1b. Describe your process for extending redetermination dates beyond 12 months to ensure equitable service delivery among similar cases.**

We randomly select cases to extend redetermination dates 1 - 6 months . We never exceed 18 months between redeterminations. DCYF is notified when this happens. A case will not be selected for an extension if a redetermination packet has already been sent to the family. A case note will be made when a redetermination date is extended.

## **IV. Policies applicable to legal nonlicensed providers**

### **A. Annual monitoring and training**

Any legal nonlicensed provider with an open Service Authorization for a child who is not related to them must complete Supervising for Safety training within 90 days of the authorization start date and have an annual monitoring visit. See [CCAP Policy Manual Chapter 11.9](#) and Minnesota Rules, part [3400.0020, subpart 37a](#) and [3400.0120, subparts 6 and 9](#).

1. How does your agency track legal nonlicensed providers who have an open Service Authorization for unrelated children?

- ☒ All legal nonlicensed providers are tracked on a spreadsheet. Spreadsheet includes date that unrelated child Service Authorization began, due date for Supervising for Safety training, and due date of annual monitoring visit. Spreadsheet is checked every month to determine if training or an annual monitoring visit is due.
- ☐ Other

2. What are your agency's internal processes and procedures for completing annual monitoring visits?

- ☐ Agency contacts the provider at least 30 days prior to the date the annual monitoring visit is due. Agency schedules a time to visit. Agency visits the provider and reviews the [Legal Nonlicensed Provider Monitoring Checklist \(DHS-7867\)](#) with the provider. Agency submits the [Monitoring Visit Summary \(DHS-7867A\)](#) to DCYF within 10 days of the visit and notify DCYF if the provider fails any items.
- ☒ Other

Hennepin County's licensing area will be notified of LNL providers due for annual monitoring visits. The licensing area will perform monitoring visits and will notify Lea Bloomquist of outcome of visit. Lea Bloomquist will then notify DCYF regarding outcome so that they can take appropriate actions on provider's registration.

**Note:** See [CCAP Policy Manual 11.9.18](#) for the process that agencies must follow when a provider does not demonstrate full compliance with the health and safety policies at the monitoring visit.

## B. Complaints and incidents

### 1. Records of substantiated parental complaints

Within 24 hours of receiving a complaint concerning the health or safety of children under the care of a legal nonlicensed (LNL) provider, an agency must relay the complaint to the agency's child protection agency, county public health agency, local law enforcement, and/or other agencies with jurisdiction to investigate complaints.

Information regarding substantiated complaints must be released following applicable data privacy laws. See [Minnesota Statutes Chapter 13](#). When a report is substantiated, see [Minnesota Rules, part 3400.0140, subpart 6](#), for record retention and provider payment policies.

When complaints are substantiated how do you:

1a. Maintain these records?

The agency takes complaints regarding all providers. Follow-up is taken to determine if the complaint is well founded and warrants a termination of the Legal Nonlicensed Provider's registration. Information is retained in the agency file and made available to the public when requested.

1b. Make this information available to the public when requested?

The agency takes complaints regarding all providers. Follow-up is taken to determine if the complaint is well founded and warrants a termination of the Legal Nonlicensed Provider's registration. Information is retained in the agency file and made available to the public when requested.

## 2. Aggregate reporting of incidents

At least quarterly, agencies must report to the Minnesota Department of Children, Youth, and Families the aggregate number of deaths, serious injuries, and substantiated maltreatment incidents for children under the care of legal nonlicensed (LNL) providers. See [Minnesota Rules, part 3400.0140, subpart 14](#).

2a. How will you record and maintain accurate counts of incidents that occur in legal nonlicensed settings registered by your agency?

Internal monitoring report.

## V. Higher rates for providers serving certain populations

Higher rates, above the standard maximum rates, can be paid to providers if approved by the commissioner (up to the provider's charge).

Minnesota Statute,  
section 142E.17,  
subdivision 3

Minnesota Rules,  
part 3400.0130,  
subpart 3 and 3b

CCAP Policy  
Manual,  
Chapter 9.54

### A. Higher rates for providers caring for children in at-risk populations

You may pay higher rates for providers caring for certain populations defined as at-risk in this plan. At-risk means environmental or familial factors exist that may create barriers to a child's optimal achievement such as a federal or state disaster, limited English proficiency in a family, history of abuse or neglect, a determination that the children are at risk of abuse or neglect, family violence, homelessness, age of the mother, level of maternal education, mental illness, development disability, parental chemical dependency or history of other substance use.

1. Do you pay a higher rate for providers caring for children in at-risk populations? ☒ Yes ☐ No

If yes, identify which populations you pay a higher rate for.

- 1) Teens enrolled in the Teen Parent Services under Minneapolis Public Schools
- 2) Children with special needs, living in foster care and/or low income communities that attend Strong Beginnings Centers.

2. Include information for each child care provider that is paid a higher rate for caring for children in at-risk populations. You must have DCYF approval for each provider. If you have a contract or agreement with the provider, submit the contract or agreement with this plan. **Attach a rate schedule for each child care provider or population served that identifies the rate begin date, rate end date, and rate amount.**

Organization name/ contractor	Provider name	License or certification number	At-risk population served	Documentation that supports specialized services by provider to the at-risk population	Documentation in client file that supports that the child is included in the at-risk population	
Baby's Space	Baby's Space	1044125	#2	Attachment V, A-1	CCA application, redetermination, or other documentation submitted for CCA eligibility and provider information.	x
Anew Dimension	Anew Dimension	800081	#2	Attachment V, A-2	same	x
People Serving People, Inc.	Center of Excellence	1084787	#2	Attachment V, A-3	same	x
Rise Early Learning Center	Rise Early Learning Center	1118739	#2	Attachment V, A-4	same	x

La Creche Early Childhood Center Inc	La Creche Early Childhood Center Inc	801317	#2	Attachment V, A-5	same	x
La Creche Early Childhood Centers Inc	La Creche II Early Childhood Centers Inc	1078301	#2	Attachment V, A-5	same	x
Catholic Charities of the St. Paul and Minneapolis	Northside Child Development	830978	#2	Attachment V, A-5	same	x
A Chance to Grow	Turnquist Child Enrichment Center	1999642	#2	Attachment V, A-7	same	x
YWCA of Minneapolis	YWCA Minneapolis Childrens Center	1006326	#2	Attachment V, A-8	same	x
YWCA of Minneapolis	YWCA Minneapolis Children Center - South	1035184	#2	Attachment V, A-8	same	x
Special Dist #1 Mpls Public Schools	Teen Parent Services – LONGFELLOW	801711	#1	Attachment V, A-9	CCA application, redetermination, or other documentation showing high school activity and provider information.	x
Special Dist #1 Mpls Public Schools	Teen Parent Services South High	801864	#1	Attachment V, A-9	same	x
Special Dist #1 Mpls Public Schools	Teen Parent Services North	801732	#1	Attachment V, A-9	same	x
						Add group

If this information changes, you must notify DCYF and request an amendment to your plan.

## VI. Payment policies

### A. Payment to two providers when a child is sick

When a child is sick and being cared for by a second provider, do you pay both the regular provider that charges an absent day and the second provider that is caring for the child?

☐ Yes ☒ No

Minnesota Statutes,  
section 3400.0110,  
subpart 8

**Note:** If the rate paid for care of sick children exceeds maximum rates, the "rates for care of sick children" must be included in section VIII.A. Additional Agency Optional Policies.

## B. Submission of invoices

MEC<sup>2</sup> PRO is standardized across the State for all providers. If a provider receives an authorization and a billing form for an eligible family, the provider must submit the billing form to the agency within 60 days of the last date of service on the billing form. If the provider shows good cause for the delay you may pay bills submitted after 60 days.

Minnesota Statute, section  
142E.17, subdivision 9

**Note:** Good cause includes agency error; bills submitted late due to agency error can be submitted for one full year from the last date of service on the billing form.

1. What criteria, other than agency error, is included in your definition of good cause for submitting and paying a billing form after 60 days? Check all that apply.

- ☒ Change in provider staffing that results in submitting the bill late.
- ☒ Circumstances outside of provider's control (natural disaster, state of emergency, damage to care setting, mail delay).
- ☒ Other

Describe other criteria included in your definition of good cause.

Hennepin defines good cause when a provider has a "good reason" for not submitting with 60 days. Examples of "good reason" include but are not limited to: changes in provider billing staff, mail issues where billing forms were not received by Hennepin County, and damage to care setting resulting in closure for a period of time which delay bill submission or when the delay is due to agency error.

2. For each criteria under question 1, how many days late would you allow a provider to submit bills for payment (must be between 60 days and 1 year from the last date of service on the billing form)?

Bills meeting good cause will be approved if submitted no later than 30 days after the 60 day deadline.

Exception: When the county or state is under a state of emergency/disaster the 90 day deadline is waived. The COVID public health emergency is an example of such emergency. During a state of emergency/disaster bills submitted after 90 days but less than one year from last date of service can be paid.

3. Do you require the parent signature on paper billing forms? ☐ Yes ☒ No

## C. Underpayments

1. If you have underpaid according to Child Care Assistance Program policies, do you make corrective payments?

☒ Yes ☐ No

2. Under what circumstances do you make corrective payments? Check all that apply.

- ☒ Agency Errors: Corrective payments are made for one year after the last date of service on the billing form.
- ☒ Provider Corrections: Corrective payments are made for 90 days after the original bill was paid.
- ☐ Family Changes: Corrective payments are made retroactively to the date of the change, not to exceed 90 days from the date the change became known to the agency.
- ☒ Other

Describe other conditions when you make corrective payments.

When underpayments are due to family failure to report changes within 10 days from the date the change occurred that could impact eligibility and/or the amount of care authorized, corrective payments will be made back to the date that the family reported the change or became known to the agency.  
Examples of underpayments due to family failure to report changes that impact eligibility and/or the amount of care authorized:

- o Failing to report income change resulting in a lowered copay
- o Changes to household composition that decreased copay
- o Changes in activity schedule that supports an increase in authorized hours
- o Changes in custody schedule resulting in an increase in authorized hours.

## D. Absent day policy

The Child Care Assistance Program limits the number of paid absent days. Payment may exceed absent day limit if at least one parent in the family:

Minnesota Statute,  
section 142E.17,  
subdivision 10

- Is under the age of 21; and
- Does not have a high school or general equivalency diploma; and
- Is a student in a school district or another similar program that provides or arranges for child care, parenting support, social services, career and employment supports, and academic support to achieve high school graduation.

1. Do you allow payment to exceed the absent day limit for children authorized with providers that meet these requirements?

☒ Yes ☐ No

## VII. Program integrity

A. Agency case management reviews can be used to determine causes of errors and identify specific policies needing review.

1. Do you conduct case management reviews of CCAP? ☒ Yes ☐ No

If yes, describe the process, including:

- How cases are selected,
- Which staff complete the reviews,
- What forms are used (DHS-5312D is available. If a different form is used, please list form(s) in Section X.B. Agency developed documents and submit with plan),
- How errors are resolved, and
- How staff are informed of correct policy.

Human Services Supervisors review active cases on a regular basis. MEC2, PRISM, MAXIS and Electronic Case files are reviewed to verify eligibility factors, income, activity, provider, and payment information. Hennepin County uses information from the DCYF review forms to conduct reviews. Errors are communicated with the worker by e-mail and corrections are made within 14 days.

## VIII. Other information

### A. Additional agency optional policies

Do you have any other policies that apply to the Child Care Assistance Program which are not specifically required by state or federal rule or law? ([Minnesota Rules, part 3400.0140, subpart 1](#)) ([Minnesota Rules, part 3400.0150, subpart 2](#))

N/A

### B. Agency developed documents

- All agency developed forms and notices used for the Child Care Assistance Program must reflect current policy and be approved by DCYF.
- Counties and Tribes must use documents developed by DHS/DCYF for administration of child care assistance.
- Agency developed documents must not duplicate or replace DHS/DCYF documents.
- Local agencies may create supplemental documents subject to DCYF approval.
- Documents must be written using plain language standards and meet other communication guidelines.
- Review forms, notices and documents at least every two years to ensure they reflect current child care assistance policy and laws.

## Document inventory for your agency

Use this table to list all agency developed forms, notices, and documents your agency uses to administer child care assistance. List all documents in the table and submit all forms, notices or written documents including those previously approved.

**Note:** Refer to the DCYF memo announcing this plan for a list of DHS/DCYF created documents required for the Child Care Assistance Program. Do not list or submit DHS/DCYF created documents.

Name of agency developed document	Document reflects current CCAP policy	Status of current document	
Notice when added to waiting list (Attachment VIII A-1)	<input checked="" type="checkbox"/> Agency assures compliance	<input checked="" type="checkbox"/> DHS/DCYF previously approved - no changes <input type="checkbox"/> DHS/DCYF previously approved - revised <input type="checkbox"/> New document	x
Waiting List Questionnaire (Attachment VIII A-2 )	<input checked="" type="checkbox"/> Agency assures compliance	<input checked="" type="checkbox"/> DHS/DCYF previously approved - no changes <input type="checkbox"/> DHS/DCYF previously approved - revised <input type="checkbox"/> New document	x
Waiting List release letter (Attachment VIII A-3)	<input checked="" type="checkbox"/> Agency assures compliance	<input checked="" type="checkbox"/> DHS/DCYF previously approved - no changes <input type="checkbox"/> DHS/DCYF previously approved - revised <input type="checkbox"/> New document	x
Teen Parent At-Risk Rate Request (Attachment VIII B-1)	<input checked="" type="checkbox"/> Agency assures compliance	<input type="checkbox"/> DHS/DCYF previously approved - no changes <input checked="" type="checkbox"/> DHS/DCYF previously approved - revised <input type="checkbox"/> New document	x
Absent Day Exemption Request (Attachment VIII B-2)	<input checked="" type="checkbox"/> Agency assures compliance	<input checked="" type="checkbox"/> DHS/DCYF previously approved - no changes <input type="checkbox"/> DHS/DCYF previously approved - revised <input type="checkbox"/> New document	x
Education Plan (Attachment VIII C-1)	<input checked="" type="checkbox"/> Agency assures compliance	<input checked="" type="checkbox"/> DHS/DCYF previously approved - no changes <input type="checkbox"/> DHS/DCYF previously approved - revised <input type="checkbox"/> New document	x
Training Letter (Attachment VIII C-2)	<input type="checkbox"/> Agency assures compliance	<input type="checkbox"/> DHS/DCYF previously approved - no changes <input type="checkbox"/> DHS/DCYF previously approved - revised <input type="checkbox"/> New document	x
Child Care Plan (Attachment VIII D)	<input type="checkbox"/> Agency assures compliance	<input type="checkbox"/> DHS/DCYF previously approved - no changes <input type="checkbox"/> DHS/DCYF previously approved - revised <input type="checkbox"/> New document	x

Add form

## IX. County and Tribal assurances

Check the designated boxes below to assure compliance.

### A. Child Care Assistance Program (CCAP) Family Information

The county or Tribe is informing parents about the following as required under [Minnesota Rules, part 3400.0035, subpart 1 and subpart 2](#).

- The documentation necessary to confirm eligibility for CCAP
- Waiting list information
- Application procedures
- The family's responsibility to report changes that affect their eligibility.

☒ **County or Tribe assures compliance**



The agency uses the following:

"[Parent Acknowledgement When Choosing a Legal Nonlicensed Provider](#)" (DHS-5367) which assures compliance with the following:

- Families rights and responsibilities when choosing a provider

"[Paying for child care and more](#)" (DHS-3551) which assures compliance with providing the following information:

- Federal and state child and dependent care tax credits
- Earned income and working family tax credits
- Other programs and services for families through Help Me Connect
- Child Care Assistance Program eligibility requirements
- Information about how to choose a provider
- Availability of special needs rates

☒ **County or Tribe assures compliance and uses DHS-5367 and DHS-3551**

## **B. Child Care Assistance Program (CCAP) Tasks and Timeframes**

The county or Tribe must perform tasks and meet timeframes required to administer the Child Care Assistance Program. These tasks include, but are not limited to:

- Assessing CCAP eligibility
- Processing payments

These tasks and timeframes are required under the Child Care and Development Fund (CCDF), 98.11(a)(3) Administration under Contracts and Agreements, Minnesota Statutes 119B, Minnesota Rules 3400, CCAP Policy Manual, and MEC<sup>2</sup> User Guide.

☒ **County or Tribe assures compliance**

## **C. Child Care Assistance Program (CCAP) Funding**

The county or Tribe is reimbursed administrative dollars as outlined in Minnesota Statutes 142E.02, Subd. 9. In addition to receiving the Basic Sliding Fee allocation, the county or Tribe contributes a fixed local match as outlined in Minnesota Statutes 142E.14, Subd. 1.

The county or Tribe is provided a calendar year Basic Sliding Fee allocation based on Minnesota Statutes 142E.04, Subd. 6. When there is not sufficient funding to serve all eligible non-MFIP families, the county or Tribe manages the Basic Sliding Fee waiting list according to the priorities outlined in Minnesota Statutes 142E.04, Subd. 4.

☒ **County or Tribe assures compliance**

## **D. Child Care Assistance Program (CCAP) Reporting**

[Minnesota Rules part 3400.0140, subpart 14](#)

The county or Tribe is required to submit timely financial, program activity, and provider reports to the Department of Children, Youth, and Families. The reports include, but are not limited to:

- Basic Sliding Fee waiting list
- Override monitoring
- Basic Sliding Fee adjustments

☒ **County or Tribe assures compliance**



## E. Limited English Proficiency Plan

[Minnesota Rules part 3400.0150, subpart 2](#)

The county or Tribe has completed a Limited English Proficiency Plan, describing how it serves families with limited English Proficiency.

☒ **County or Tribe assures compliance**

## F. Child Care Assistance Program (CCAP) Case Reviews

The county or Tribe ensures access to all needed documents for cases selected for case reviewed performed by the Department of Children, Youth, and Families. The county or Tribe ensure certification and submission of all required documents for the case review will be made by the Director or their delegate.

☒ **County or Tribe assures compliance**

**SUBMIT BY EMAIL**