

Behavioral Health Center at 1800 Chicago

Walk-in center – 1st floor

- Open 9 a.m. to 9 p.m. daily
- Walk-in for residents – no appointment or referral needed
- Drop-off for first responders, including law enforcement and mobile crisis teams

Eligibility

- Hennepin County residents, 18+
- Centering needs related to mental health and substance use
- Not a hospital-level need, not a public safety issue

Approach

- Address immediate needs right away
- Work with residents until they are connected to longer-term services and supports, up to 60 days
- No one turned away for their inability to pay or insurance status

Crisis residence – 2nd floor

- 24/7, phone screening required before admittance
- 16-bed facility, 3-10 day stay

Eligibility

- Residents in need of a mental health crisis residence
- Must be able to care for self, no skilled nursing available

Approach

- Voluntary, resident can come and go
- Offer individual and group services and supports
- Mental health stabilization, links to services and aftercare supports

Withdrawal management – 3rd floor

- 24/7, walk up access
- 60 bed facility

Eligibility

- Residents in need of withdrawal management support
- Must be able to walk in, or do own wheelchair transfers

Approach

- Medication-assisted withdrawal support, including buprenorphine induction and other medications to manage withdrawal symptoms
- Comprehensive SUD assessment provided
- Connection to substance use disorder treatment and supports

Contacts

Walk-in center

Open 9 a.m. to 9 p.m. daily
Hennepin County Behavioral Health
612-879-3115

Naimo Ali

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Crisis residence

24/7
ReEntry House Crisis Stabilization (REH)
612-540-5700

Withdrawal management

24/7
American Indian Community
Development Corporation (AICDC)
612-879-3646

Directions for drop-off

For residents 18+ who have needs related to mental health and substance use

Behavioral Health Center
1800 Chicago Avenue, Minneapolis

Enter from Columbus Avenue



Two parking spaces indicated by red signs for emergency services vehicles (Law enforcement, EMS, fire, mobile crisis teams, outreach teams)

Park in the emergency services parking spaces



Enter the door marked "Clinic and After Hours Entrance"

The Walk-in Center Team will meet you in the guided entrance daily between 9 a.m. and 9 p.m.



Provide information to staff:

- Name and precinct/agency
- Location you met the resident
- Needs of resident, if known
- We'll take it from there

Our commitment is to have you in/out in 2 minutes

Officers can choose to write a citation or not

No paperwork needed

