# Virtual meeting guidelines



#### For best results, please:

- Don't use video
- Mute your microphone
- Raise your virtual hand to talk
- Use the chat function to ask or respond to questions
- No AI note-taking tools are allowed per County policy

#### This session is being recorded



# Consulting Services Program: Upcoming Changes

#### Training for Vendors October 2024



## Agenda

- Introductions
- What is changing
- What is not changing
- Key takeaways
- Wrap up





### **Purchasing and Contract Services team**

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- Program Manager
- Contract Analyst

- Bria Boos
- Linda Champlin
- Administrative support Nicole Pederson



# What is changing?





#### Program name change

# Consulting Services Program (CSP)

# Professional Technical Services Roster (PTSR)



#### New addresses

#### Program page

• New URL: <u>https://hennepin.us/business/work-</u> with-henn-co/professional-technical-servicesroster

#### **Email address**

- New email: <a href="mailto:ptsroster@hennepin.us">ptsroster@hennepin.us</a>
- Old email: <a href="mailto:pwbiz@hennepin.us">pwbiz@hennepin.us</a>

# Professional technical services roster

Hennepin County maintains a roster of qualified and available vendors to provide professional technical services. The roster is generally used to award contracts for projects estimated to cost less than \$500,000. The county gives first consideration to emerging and small business enterprises that are <u>CERT</u> certified.

This roster was previous call the Consulting services program (CSP).

Submit your questions or feedback

| Open all                              |  |
|---------------------------------------|--|
| Roster overview                       |  |
| + Get on the roster                   |  |
| + Work types                          |  |
| + What to expect if selected for work |  |
| Training and resources                |  |
| + Roster reports                      |  |
|                                       |  |

+ Planned contracting opportunities

+ Current roster participants

Program manager, Brianna Boos ptsroster@hennepin.us Phone: 612-348-7930

### **Revised work types**

#### Work types

- Revised work types posted on the program page
- Updated to align with MnDOT and reflect project manager feedback
- Eliminated 'Community Engagement and Public Involvement' work type

#### Why did we make these changes?

- Eliminate confusion with IT-CSP
- For consistency throughout all county systems
- To align with MnDOT program and based on staff feedback



### New principal agreement template

#### New principal agreement template (review on program page)

- No longer contains template samples or appendices
- When your current principal (master) agreement expires, you will sign the new template
- Legal terms and conditions are roughly the same, but new template references work order process
- If work order requires additional project-related standards (e.g., CAD standards), they will be attached to the work order for that project



#### New roster dashboards

#### 2 new roster dashboards

- <u>Vendor by work type</u>
- <u>Upcoming opportunities</u>

#### How to update your organization's information

- Do not submit a new application
- Email <a href="mailto:ptsroster@hennepin.us">ptsroster@hennepin.us</a> with the information that needs to be updated
- Review your organization's information for accuracy and that it reflects your correct work types



### New dashboard for vendor by work type

Professional Technical Services Roster - Find vendor by work type

#### New roster dashboard

<u>Vendor by work type</u>

| Filters:                             |  |   |  | Vendor summary  |   |            |                                 |                      |                        |
|--------------------------------------|--|---|--|---|---|------------|---------------------------------|----------------------|------------------------|
|                                      |  | 200200200   |  |   | tegory  |            | Active                          | certifications       |                        |
| Category                             |  | Small business  | certification  |   |   |            |                                 |                      |                        |
| All                                  | ~  | All   | $\sim$   | Vendors on roster   | Architecture  | 19         | No No                           | active certification | 211                    |
|                                      |  |   |  | 335   | Community Develop   |            | 140 Eme                         | rging small busin.   | 73                     |
| Work type                            |  | Vendor  |  |   | Transportation  | 102        | 2                               |                      |                        |
| All                                  | ~  | All   | ~  |   | Environment   | 99         |                                 | Small busines        | 51                     |
| Vendor list                          | How to dow   | nload table   |  |   |   |            |                                 |                      |                        |
| Vendor                               | All work types   |   |  |   | Principal<br>agreement<br>number  | Expiration | Small business<br>certification | Contact name         | Contact email          |
| 4Tom Thumb<br>LLC                    |  |   | ance shops and garag<br>happing/ and imagen  | es, Residential facilities, Transit<br>(  | PL00000899  | 11/30/25   | Emerging small<br>business      | Tom Thumb            | Tom.thumb@thumb.com    |
| PaulBun<br>Technical<br>Services Inc | maintenance shops<br>Commissioning and<br>engineering, Buildin<br>management, Cost<br>preservation, Fiber<br>Interior design and<br>Security systems, S<br>recycling services, G<br>design, Market ana<br>Geomorphology stu<br>engineering, Air qua<br>assessment and cle<br>design, Landscape a<br>inspection, Constru<br>construction, Constru<br>services, Pedestrian<br>and highway design<br>traffic control plan | s and garages, Resk<br>d recommissioning,<br>ng forensics, Compu-<br>estimating, Elevato<br>optic engineering i<br>systems furniture,<br>ignage, Asbestos/ le<br>Graphic design/ ren<br>ilysis and studies, Au<br>udies, Energy contra-<br>ality analysis, Enviro<br>ranup, Natural reso<br>architecture, Bridge<br>ction contract adm<br>truction inspector g<br>and bicycle planni<br>n, Value engineerin<br>design and special | dential facilities, Tran<br>Electrical engineerin<br>iter aided facilities m<br>or and escalator, Faci<br>and planning, Indoor<br>Move coordination,<br>ead paint/ and regula<br>dering/ mapping/ an<br>rchaeological studies,<br>acting and marketing<br>onmental documenta<br>urces services, Noise<br>and structure design<br>inistration and mana<br>grading and base/ bit<br>ng/ engineering/ and<br>g (VE) study/worksho<br>provisions, Traffic en | es, Office facilities, Public works<br>sit facilities, Civil engineering,<br>g. Mechanical engineering, Struct<br>anagement (CAFM), Construction<br>lity and accessibility audits, Facili<br>air quality and industrial hygiene<br>Roofing, Safety training and cons<br>ted building materials, Solid wast<br>d imagery, Land use planning and<br>, Architectural/history studies,<br>, Power plant and district energy<br>tion, Environmental property<br>analysis and abatement<br>, Structural metals<br>gement, Construction inspection<br>uminous and concrete,Water ress<br>promotion, Roadway/ geometric<br>xp,Roadway lighting design, Temp<br>gineering special studies, Traffic<br>ing/ and construction manageme | n<br>tv<br>ulting,<br>e and<br>l urban<br>bridge<br>burces<br>layout/<br>borary<br>signal | 6/23/25    | No active<br>certification      | Paul Bunyan          | Paul.bunyan@bunyan.com |

## New dashboard for upcoming opportunities

Upcoming PTSR Opportunities

#### New roster dashboard

• <u>Upcoming opportunities</u>

| Timing  | Project Name  | Description   | Project Manager             | Phone Number | Work Type  |
|---------|---|---|-----------------------------|--------------|--|
| 2025 Q1 | Cedar Ave Phase 2<br>(HC# 2240700)                      | Preliminary Design and Engagement<br>This contract will potentially be through the<br>county's enterprise contracting program:<br><u>https://www.hennepin.us/business/work-</u><br>with-henn-co/supplier-portal | <u>Emily Schultz</u>        | 612-596-0569 | Transportation – roadway:<br>Roadway   |
| 2024 Q4 | 2025 Construction<br>Contract<br>Admin/Inspection       | Construction Contract Administration,<br>Inspection, Survey and Material Testing for<br>Various Pedestrian Ramps throughout the<br>County   | Tony Schrempp               | 612-220-6235 | Transportation - construction<br>inspection and contract<br>administration: Construction<br>inspection grading base<br>bituminous and concrete |
| 2025 Q2 | Mill Street<br>Construction Admin<br>Services (2182300) | Construction Admin, Inspection, Survey and<br>Material Testing  | mailto:jay.hill@hennepin.us | 612-842-9469 | Transportation - construction<br>inspection and contract<br>administration: Construction<br>inspection grading base<br>bituminous and concrete |
| 2025 Q1 | Sunset Drive<br>Reconstruction (HC#<br>2182000)         | Construction Contract Administration<br>This contract will potentially be through the<br>county's enterprise contracting program:<br>https://www.hennepin.us/business/work-<br>with-henn-co/supplier-portal     | Tony Schrempp               | 612-220-6235 | Transportation - construction<br>inspection and contract<br>administration: Construction<br>contract administration and<br>management          |
| 2025 Q1 | Cedar Ave Phase 1<br>(HC# 2220200)                      | SUE investigation including utility potholing   | Josh Porter                 | 612-596-0820 | Surveying and mapping:<br>Subsurface utility engineering   |

### **Revised selection process: direct select**

#### New:

• Directly select small businesses at a greater threshold

#### Same:

- Emphasis remains on using E/SBE firms when possible <u>CERT Program</u>
- If a project is close to \$100K, small business goals (SMBE/SBE) may be applicable and will be evaluated email will come from Compliance Specialist, cc'ing Roster staff



### **Revised selection process: new templates**

#### New project templates

- Standard terms of participation for RFPs
- Scope of services
- Proposal template (optional)
- Fee schedule/budget (2 versions)
  - Generic version Facility Services version: like existing schedule





## Revised selection process: Request for Proposal (RFP)

| Previous process | <ul> <li>Project Managers within departments would reach out via email</li> <li>'Letters of Interest' were sometimes sent ahead of RFP</li> </ul>  |
|------------------|--|
| New process      | <ul> <li>New standard RFP templates</li> <li>Centralized through Purchasing and Contract Services department</li> <li>No 'Letters of Interest' – you will not be penalized for not responding to an RFP</li> <li>RFP will be posted in Hennepin County's Supplier Portal and proposals accepted only through the Supplier Portal</li> <li>RFP questions submitted to Purchasing department (<u>ptsroster@hennepin.us</u>) and answered via addendum in the Supplier Portal for all vendors to view at the same time</li> </ul> |



#### **Request for proposals in Supplier Portal**

Supplier Portal is Hennepin County's online system for contracting opportunities

Roster members invited to exclusive non-public RFPs when services are needed

Vendors **must** be registered in the Supplier Portal to receive invitations to these non-public contracting opportunities and submit proposals



# **Supplier Portal**





# Supplier Portal terminology

| Term     | Description  |  |  |  |
|----------|--|--|--|--|
| Supplier | <ul> <li>A term used for a vendor that is doing work for the county</li> <li>Sometimes seen in the portal when you need to "take action" (e.g., submitting a "supplier change request" to update your organization's information)</li> </ul>   |  |  |  |
| Event    | <ul> <li>Online posting/invitation to submit a response to a County contract opportunity</li> <li>All events under the Professional Technical Services Roster (PTSR) are nonpublic, available or to roster members by invitation only</li> <li>Most events are public and open for anyone to respond to</li> </ul> |  |  |  |
| Bid      | <ul> <li>A term used throughout all events (even RFPS) to refer to a response to an event</li> <li>Often seen on buttons indicating you need to "take action" (e.g., "bid on event" or "submit bid")</li> </ul>  |  |  |  |



# Demonstration: Supplier Portal Registering & submitting a proposal



### **Supplier Portal resources**

We have dedicated support staff available to help you register and use Supplier Portal, along with instructional documents and videos.

- <u>Supplier Portal</u>
- <u>View help guides on our website</u>
- <u>Supplier Portal registration video</u>
- Support staff hours: Monday Friday 8:00 a.m. 4:30 p.m.
   Phone (612) 543-5412 · Email <u>supplierportal@hennepin.us</u>



#### New contract structure

Signed work order contracts are required for each project, containing:

- An attachment with the final negotiated scope of services
- Start and end dates for contract service of the work order
- Dollar amount limit specific to the project (NTE "not to exceed" amount)
- A unique work order reference number (contract number PR0000####)
- A unique principal agreement reference number for the organization (PL00000###)

Both the County and vendor sign and must follow the terms in the principal agreement and work order contract

If there are changes to the project during the term of the work order contract, a signed amendment will be required



### Work order example

Work Order No: PR00006407 Agreement No: PL00000658

#### HENNEPIN COUNTY PROFESSIONAL TECHNICAL SERVICES ROSTER WORK ORDER

This Work Order, entered into pursuant to the provisions of the Hennepin County Professional Technical Services Roster Principal Agreement (the "Agreement"), is between the COUNTY OF HENNEPIN, STATE OF MINNESOTA, A-2300 Government Center, Minneapolis, Minnesota 55487, on behalf of the Hennepin County Environment and Energy Department, A-2300 Government Center, Minneapolis, Minnesota 55487 ("COUNTY") and Organization Name, 1234 Main Street, Anytown, Minnesota 55555 ("CONTRACTOR"). The provisions herein are incorporated into and made part of the Agreement and are, thereby, subject to the provisions in the Agreement.

- CONTRACTOR shall perform the following services: environmental consulting services. These services are more fully described in the Scope of Services, attached as Attachment A and incorporated by this reference.
- CONTRACTOR shall perform the services between October 01, 2024, and September 30, 2025. Services shall not extend beyond the term stated in the Agreement.





# Cyber insurance requirements

| Same | General insurance requirements have not changed   |
|------|---|
| New  | <ul> <li>Cyber may be required for projects that require vendor to access, receive, or store non-public data</li> <li>Scope of services will indicate if cyber insurance is required prior to receiving a proposal</li> <li>If required, the minimum policy limit is \$2 million and must be in place for duration of work order</li> <li>Work order will not be routed for signature until County receives certificate of insurance</li> </ul> |



# Signing the contract

#### Adobe Sign is used to obtain your electronic signature

- Email from: <a href="mailto:adobesign@adobesign.com">adobesign@adobesign.com</a>
- Subject: Signature requested on "CONTRACT PR0000#### PTSR WORK ORDER CONTRACT TITLE"



Hennepin County Purchasingrequests your signature on CONTRACT PR0000#### - PTSR WORK ORDER CONTRACT TITLE

Due by April 8, 2025







# What is not changing?





## What is not changing?

- <u>Program application</u> process
- Preference given to small and emerging business enterprises (E/SBE)
- Invoice and payment processes work does not start before receiving purchase order (PO) or notice to proceed from County project manager
- County project managers will manage work order contract and project



#### Hennepin County

#### Payment process: best practices

#### Invoices should include:

- a unique invoice number,
- reference the work order contract number (PR0000####),
- reference the purchase order (PO) number, and
- include a description of the services provided, as referenced in the scope of services

| /inneapolis, MN 55<br>Dbf.internet@henne |   |       |        |               |
|--|---|-------|--------|---------------|
| Item                                     | Description   | Hours | Rate   | Amount Billed |
|  | Hennepin County CSAH 150 Lowry Ave<br>Environmental Services<br>For Environmental Services including<br>preparation of the draft phase 1 Env Site<br>Assessment, and project management |       |        |               |
| Accounting                               | Billing/Accounting  | 3.5   | 90.00  | 315.00        |
| Phase 1 Assess                           | Codes   | 12    | 150.00 | 1,800.00      |
| Subcontractor Inv                        |   | 32    | 120.00 | 3,840.00      |
| HIG Report                               |   | 6     | 60.00  | 360.00        |
| GIS/Bluebeam Supp                        | 1   | 4.5   | 90.00  | 405.00        |
| Oversight                                |   | 1     | 410.00 | 410.00        |
| Project Support                          |   | 1     | 510.00 | 510.00        |
|  |   |       |        |               |

Invoice Total:

Bill To

PO Box 1388

Hennepin County Accounts Payable

Invoice #

Date

10/01/2024

Work Order (WO) #

PR00004444

Invoice Period

10/31/2024 - 11/1/2025



Terms

Net 35

11/31/2024

### Payment process: best practices

- Visit <u>Getting paid</u> on the County's website to learn more
- Hennepin County is exempt from state and local sales tax
- Email invoices to <u>obf.internet@hennepin.us</u>, cc'ing your project manager
- Submit <u>electronic substitute W-9 form</u> to elect for payment by direct deposit



# When is this happening?

# October 31, 2024



Hennepin County



# Review and wrap-up

## Key takeaways

- Changes occurring October 31, 2024
- Cyber insurance required for certain projects
- Purchasing dept staff handling administrative tasks
- Two-party signed work order contract for all new projects
- RFP proposals submitted in Supplier Portal **Register for Supplier Portal now!**



#### Key resources

Professional Technical Services Roster (PTSR)

- <u>Updated program page</u>
- Program Manager: Bria Boos, <a href="mailto:ptsroster@hennepin.us">ptsroster@hennepin.us</a>

**Supplier Portal** 

- <u>View help guides on our website</u>
- Support staff hours: Monday Friday, 8:00 a.m. 4:30 p.m.

Phone (612) 543-5412 · Email supplierportal@hennepin.us



## **Questions?**

