

MFIP Employment Services
Hennepin County Contacts

HENNEPIN COUNTY
MINNESOTA

Economic Supports Eligibility Team (HSRs)

For Participants: 612-596-1300

For ESPs: 612-596-8500

ECF Fax: 612-288-2981

For ESPs: hsph.es.team.000@hennepin.us

Enter team number in place of zeros,

team numbers are listed in ECF and MAXIS.

Sanction Experts

Questions: HSPH.EWS.Sanctionexperts@hennepin.us

Status Updates: Insert into ECF and send worker communication to sanction team (X127FB7)

Family Shelter Team

Hennepin Shelter Hotline: 612-204-8200

Monday – Friday 8:00 a.m. – 9:00 p.m.

For ESPs: HSPH.EWS.Shelter.Team@hennepin.us

Calls outside of the Hennepin Shelter Hotline's hours will be directed to United Way's 2-1-1 (mobile 651-291-0211)

Emergency Assistance

Direct: 612-596-1900

For ESPs: HSPH.EWS.EATeam@hennepin.us

IT Service Desk

Password issues for DHS/DEED/HC Systems: 612-348-6662

System Access

Requesting new or reinstated system access: ESP.System.Access@hennepin.us | Huda Tiba

Childcare Assistance

To submit applications: MNBenefits.mn.gov (remember to upload Childcare Plan to ECF)

Questions from ESPs: Please contact your agency's assigned childcare worker(s)

General CCAP questions where parent is not assigned to an ESP: 612-348-5937

To request CCAP Applications: HSPH.Brookdale.OS@hennepin.us

Office of Multicultural Services

2215 East Lake Street, Minneapolis, MN 55407

612-348-2193

oms@hennepin.us

Resources for immigrants and refugees:

www.hennepin.us/residents/human-services/multi-cultural-services

Child/Adult Protection

Report abuse/neglect of a child:

Hennepin County Children & Family Services

612-348-3552

Report abuse/neglect of a vulnerable adult:

MN Adult Abuse Reporting Center

1-844-880-1574

Call 911 for Emergency Situations

Workforce Development Team**Rebecca Golden, MFIP ES Coordinator: Rebecca.Golden@hennepin.us, 612-799-2796****Tina Dudzinski, MFIP/DWP ES Coordinator: Tina.Dudzinski@hennepin.us, 612-596-7854**

Secondary Contact:

Kari Berg, Workforce Development Manager: Kari.Berg@hennepin.us, 612-543-3706

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| Employment Services Policy and Procedure | Hennepin County Local Policies |
| ESP Trainings | Service Delivery Model and Best Practices |
| ESP Website | Workforce One |
| Employment Services Forms | Quarterly Reports |
| Program Monitoring and Evaluation | Topics not listed on this sheet |

Hennepin County Contracts**John Suhr, Senior Contract Manager: John.Suhr@hennepin.us, 612-348-4848****Steffany Truax, Senior Contract Manager: Steffany.Truax@hennepin.us, 612-348-5404**

Secondary Contact:

Mona Howell, Supervisor: Mona.Howell@hennepin.us

Contracts
Invoices and Accounting
Ministerial Adjustments (Budget Amendments)
Financial Monitoring

TTL Team - MFIP Coordination Office**hsph.es.team.ttl@hennepin.us, 612-596-8636 | Farida Farah, Fatuma Kassim, Julie Bowen****Status Updates: Insert into ECF and send worker communication to TTL team (x127TTL)**

Secondary Contact:

Marcia Smeby, Supervisor, Marcia.Smeby@hennepin.us

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| WF1 Referral Queue | 54-Month Administrative Review |
| FSS Coding Requests | Extension Determinations |