

**Economic Supports Eligibility Team (HSRs)**

For Participants: 612-596-1300

For ESPs: 612-596-8500

ECF Fax: 612-288-2981

For ESPs: [hsph.es.team.000@hennepin.us](mailto:hsph.es.team.000@hennepin.us)

*Enter team number in place of zeros,*

*team numbers are listed in ECF and MAXIS.*

**Sanction Experts**

Questions: [HSPH.EWS.Sanctionexperts@hennepin.us](mailto:HSPH.EWS.Sanctionexperts@hennepin.us)

Status Updates: Insert into ECF and send worker communication to sanction team (X127FB7)

**Family Shelter Team**

Hennepin Shelter Hotline: 612-204-8200

Monday – Friday 8:00 a.m. – 9:00 p.m.

For ESPs: [HSPH.EWS.Shelter.Team@hennepin.us](mailto:HSPH.EWS.Shelter.Team@hennepin.us)

Calls outside of the Hennepin Shelter Hotline's

hours will be directed to United Way's 2-1-1

(mobile 651-291-0211)

**Emergency Assistance**

Direct: 612-596-1900

For ESPs: [HSPH.EWS.EATeam@hennepin.us](mailto:HSPH.EWS.EATeam@hennepin.us)

**IT Service Desk**

Password issues for DHS/DEED/HC Systems: 612-348-6662

**System Access**

Requesting new or reinstated system access: [ESP.System.Access@hennepin.us](mailto:ESP.System.Access@hennepin.us) | Huda Tiba

**Childcare Assistance**

To submit applications: [MNBenefits.mn.gov](http://MNBenefits.mn.gov) (remember to upload Childcare Plan to ECF)

Questions from ESPs: Please contact your agency's assigned childcare worker(s)

General CCAP questions where parent is not assigned to an ESP: 612-348-5937

To request CCAP Applications: [HSPH.Brookdale.OS@hennepin.us](mailto:HSPH.Brookdale.OS@hennepin.us)

**Office of Multicultural Services**

2215 East Lake Street, Minneapolis, MN 55407

612-348-2193

[oms@hennepin.us](mailto:oms@hennepin.us)

Resources for immigrants and refugees:

[www.hennepin.us/residents/human-](http://www.hennepin.us/residents/human-services/multi-cultural-services)

[services/multi-cultural-services](http://www.hennepin.us/residents/human-services/multi-cultural-services)

**Child/Adult Protection**

Report abuse/neglect of a child:

Hennepin County Children & Family Services

612-348-3552

Report abuse/neglect of a vulnerable adult:

MN Adult Abuse Reporting Center

1-844-880-1574

*Call 911 for Emergency Situations*

**Workforce Development Team**

**Rebecca Golden, MFIP ES Coordinator: Rebecca.Golden@hennepin.us, 612-799-2796**

**Tina Dudzinski, MFIP/DWP ES Coordinator: Tina.Dudzinski@hennepin.us, 612-596-7854**

Secondary Contact:

Kari Berg, Workforce Development Manager: Kari.Berg@hennepin.us, 612-543-3706

Employment Services Policy and Procedure

Hennepin County Local Policies

ESP Trainings

Service Delivery Model and Best Practices

ESP Website

Workforce One

Employment Services Forms

Quarterly Reports

Program Monitoring and Evaluation

Topics not listed on this sheet

**Hennepin County Contracts**

**John Suhr, Senior Contract Manager: John.Suhr@hennepin.us, 612-348-4848**

**Steffany Truax, Senior Contract Manager: Steffany.Truax@hennepin.us, 612-348-5404**

Secondary Contact:

Mona Howell, Supervisor: Mona.Howell@hennepin.us

Contracts

Invoices and Accounting

Ministerial Adjustments (Budget Amendments)

Financial Monitoring

**Transitional Team Leads (TTL)**

**hsph.es.team.ttl@hennepin.us, 612-596-8636 | Fatuma Kassim, Julie Broen**

**Status Updates: Insert into ECF and send worker communication to TTL team (x127TTL)**

Secondary Contact:

Lorline Tanner-Green, Lorline.Tanner-Green@hennepin.us

WF1 Referral Queue

54-Month Administrative Review

FSS Coding Requests

Extension Determinations