



# Emergency Medical Services Council



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## Operations and System Communications Committee

Tuesday, April 9, 2024, 9:30 a.m. - 10:30 a.m.

Online

<https://www.hennepin.us/business/work-with-henn-co/ems-planning-reg>

### Draft Summary

| Present  | Absent   |
|--|--|
| <ol style="list-style-type: none"> <li><b>Tony Martin (Hennepin County Sheriff’s Office Primary Dispatch), Chair</b></li> <li>Mark Anderson, Ridgeview Ambulance Service</li> <li>Charlie Sloan, Hennepin EMS</li> <li>Chief Dale Specken, Hennepin County Fire Chiefs Assoc.</li> <li>Tony Ebensteiner, North Memorial Ambulance</li> <li>Dan Klawitter (West MRCC)</li> <li>Kevin Miller, Allina Health EMS</li> </ol> | <ol style="list-style-type: none"> <li>Mike Fasbender, Fairview Southdale Hospital</li> <li>Pete Tanghe, MD (North Memorial Health Ambulance)</li> <li>Andrew Slama, Edina Fire EMS</li> </ol> |
| Guests   | Staff  |
|  | <ol style="list-style-type: none"> <li>Kristin Mellstrom</li> </ol>  |

**1) Welcome and Introductions** – Chair Tony Martin called the meeting to order at 9:34 a.m. with a quorum present. Today’s agenda and the meeting summary from Jan. 9, 2024 were approved.

**2) Review of Seats on Committee Nominations**  
After Ryan Quinn’s departure from Edina Fire EMS, Chief Andrew Slama is taking over the seats on committees and the EMS Council that Ryan held.

**3) Hospital Destination Matrix**  
A matrix that hospitals have previously updated for EMS providers will be sent to this committee with the request to add hospital ED contact info for any hospitals

committee members are affiliated with; if committee members would like to update data for those hospitals, please add that to the matrix and return to Kristin to compile the data. After the matrix is updated, Dan Klawitter noted that it could be saved in MNTrac for easy reference. Each EMS provider manages this type of information differently. In some cases, the matrix is sent out to EMS staff in hard copy and/or electronically. In other cases, the information is kept at the ambulance dispatch level and included, when applicable, in dispatch instructions. The goal is to have a matrix that has current information that can be easily accessed and updated.

#### **4) Communications Updates (standing item)**

- Dan Klawitter (West MRCC)
  - Zipit
    - MHealth Fairview University hospitals are now using Zipit.
    - East MRCC has its own Zipit portal that can communicate directly with West MRCC; Regions and United are now also using Zipit. Some glitches were discovered in the roll-out, so it is being worked on to improve. For now, if EMS has difficulty connecting through the East MRCC for now, the providers can continue to call West MRCC because it has a direct connection to East MRCC, so that is a workaround until East MRCC is fully operational.
    - By end of 2024, it's expected that most metro EDs will receive patient info via Zipit.

#### **5) Data Request from Hennepin County Public Health Staff for the Ordinance 9 Staffing Study**

EMS providers asked for staff to send get a clear statement from the Hennepin County's Attorney regarding what types of data would need to be publicly available if a data request (e.g. media, citizen, etc.) is received.

Staff will consult with the county attorney and send a statement regarding applicable state data privacy laws as soon as possible; all noted that the turnaround time for this data request is short.

Staff noted that data in the Staffing Study Part I for the Hennepin County Board concluded that patient care provided by two paramedic crews did not clearly show better outcomes on the EMSRB's nine performance measures than a one paramedic and one EMT crew configuration. The Part I report, that was just forwarded to the County Board in its final version, will be sent to this group today along with an updated data spreadsheet for Part 2 of this staffing study.

**6) Public Education**

Staff inquired about funding from the MESB for CPR education efforts; there isn't current funding in the budget for this year, but the request has been noted and will be considered in the future.

**7) Equipment Exchange**

No updates

**8) Partner Agency Reports**

No updates

**9) Legislative Updates**

No updates

**10)** The meeting adjourned at 10:34 a.m.

**Meetings**

Second Tuesday of Jan., April, July, Oct. from 9:30 a.m.-10:30 a.m. online