Hennepin

Emergency Medical Services Council

Health Services Building – MC L963 525 Portland Avenue South Minneapolis, MN 55415 612-348-6001, Phone chd.ems@co.hennepin.mn.us hennepin.us/ems



Draft Summary HENNEPIN COUNTY EMS COUNCIL MEETING AGENDA Oct. 3, 2024 – 3:00-4:30 p.m.

Online at: https://www.hennepin.us/business/work-with-henn-co/emsplanning-reg

Representation:

Medical Control Hospitals

Abbott Northwestern Hospital: Administrator

Steven Dickson (Reg.)

Vacant (Alt.)

Abbott Northwestern Hospital: Emergency physician

Megan Elsenheimer Plutt, M.D. (Reg.)-present Brittany Philpot, M.D. (Alt.)

Children's Hospitals & Clinics: Administrator

Anna DePompolo, M.D. (Reg.) Rob Sicoli, M.D. (Alt.)

Children's Hospitals & Clinics: Emergency physician

Emma Fisher, M.D. (Reg.) - present David Hirschman, M.D. (Alt.)

Fairview Southdale Hospital: Administrator

Mike Fasbender (Reg.) present *Vacant* (Alt.)

MHealth Fairview Southdale Hospital: Emergency physician

Todd R. Joing, M.D. (Reg.)-present Brandon Trigger, M.D. (Alt.)

MHealth Fairview University Hospital: Administrator

Sarah Fredensborg (Reg.) Vacant (Alt.) MHealth Fairview University Hospital: Emergency physician

Nik Vuljaj, M.D. (Reg.) - present Drew Zinkel, M.D. (Alt.)

HCMC: Administrator

Wendy Stulac-Motzel (Reg.)-present *Vacant* (Alt.)

HCMC: Emergency physician Gregg Jones, M.D. (Reg.) John Hick, M.D. (Alt.)

Maple Grove Hospital: Administrator
Jeff Miller (Reg.)
Holly Hughes (Alt.)

Maple Grove Hospital: Emergency physician

Todd Gengerke, M.D. (Reg.) Andy Winter, M.D. (Alt.)

Methodist Hospital: Administrator

Megan Grewe (Reg.)
Dez Ludvigson (Alt.)

Methodist Hospital: Emergency physician

Jill Donofrio, O.D. (Reg.) Owen Anderson, O.D. (Alt.)

North Memorial Medical Center: Administrator

Vacant (Reg.) Vacant (Alt.)

North Memorial Medical Center: Emergency physician

Marc Conterato, M.D. (Reg.) present *Vacant* (Alt.)

<u>Partner Organizations and</u> <u>Representatives</u>

ALS Ambulance Dispatch in Hennepin County

Vacant

Primary PSAP in Hennepin County
Tony Martin (Hennepin County) -present

West MRCC
Dan Klawitter - present

Hennepin County Chiefs of Police Association

Vacant (Reg.) Vacant (Alt.)

Hennepin County Fire Chiefs Association

Dale Specken, Chief (Reg.)- present *Vacant* (Alt.)

Public representative without EMS industry affiliation

Cynthia Myntti (Minneapolis resident)present

At-large Paramedic

Vacant



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Advanced Life Support (ALS) Ambulance Providers

Allina Health System EMS: Administrator Kevin Miller (Reg.) Vacant (Alt.) Susan Long (Chair, EMS Council) present

Allina Health System EMS: Ambulance Medical Director Charles Lick, M.D. (Reg.)-present Joey Duren, M.D. (Alt.)

Edina Fire - Ambulance Service: AdministratorShaun White, proxy for Andrew Slama (Reg.) - present *Vacant* (Alt.)

Edina Fire - Ambulance Service Ambulance Medical Director Paul Nystrom, M.D. (Reg.)-present Vacant (Alt.)

Hennepin EMS: Administrator Marty Scheerer (Reg.)-present Ryan Mayfield (Alt.)

Hennepin EMS: Ambulance Medical Director Nick Simpson, M.D. (Reg.)-present Aaron Robinson, M.D. (Alt.)

Administrator Brent Custard, proxy for Scott

North Memorial Health Ambulance:

Sampey (Reg.) -present Tony Ebensteiner (Alt.)

North Memorial Health Ambulance: Ambulance Medical Director Peter Tanghe, M.D. (Reg.) Zach Finn, M.D. (Alt.)

Ridgeview Ambulance Service: AdministratorMark Anderson (Reg.) *Vacant* (Alt.)

Ridgeview Ambulance Service: Ambulance Medical Director Kevin Sipprell, M.D. (Reg.)-present Vacant (Alt.)-present

Hennepin County

Hennepin County Public Health: Administrator (ex-officio) Sara Hollie, Public Health Director (Reg.) - present Stephanie Abel (Alt.) Guests: Tyler Lupkes (Hennepin EMS and MESB Executive Committee); Greg Hayes (Coordinator, Metro Emergency Services Board [MESB]); Mike Morelock (Chair, Quality Standards Committee); Amy Caron (Hennepin County Public Health); Sam Erickson (HCAPE Vice President); Jeremiah Steele (Edina Fire EMS); Marcee Shaughnessy (Hennepin County Public Health); Stephanie Abel (Hennepin County Public Health); Joseph DiBenedetto (Ridgeview Ambulance Service)

Staff: Kristin Mellstrom (Hennepin County Public Health)

- 1. Welcome and Introductions. EMS Council Chair Susan Long called the meeting to order at 3:05 p.m. with a quorum present
- 2. Action: Approval of today's agenda Approved
- 3. Action: Approval of meeting summary from April 11, 2024 Approved
- 4. Action: Approval of EMS Council and committee nominations Approved (16 yes, 2 opposed)

 Opposition and concerns raised by Fairview University rep., Dr. Nik Vuljaj, and Fairview Southdale rep.

 Dr. Todd Joing, regarding the removal of dedicated seats for both hospitals in favor of one system representative seat. It was noted that, unlike the other hospital systems that have one large hospital with a 24-7 emergency department that receives a high volume of EMS patients within Hennepin County (Allina Abbott Northwestern; Hennepin Healthcare HCMC; North Memorial Health Hospital, HealthPartners Methodist Hospital, Children's MN Minneapolis), both Fairview hospitals in Edina and on the University campus receive a large volume of patients from EMS, however the hospitals' campuses operate separately. There was no further discussion regarding other nominations or changes

The following nominations were approved by the EMS Council:

EMS Council

Vice Chair of the EMS Council (must be an emergency physician from a hospital or 9-1-1 EMS provider in Hennepin County)

that were made to EMS Council bylaws and approved on Oct. 12, 2023.

Peter Tanghe, MD (North Memorial Health Ambulance Service)

Hospitals

Allina Health Hospitals (a regular rep and an alternate rep, with at least one being an emergency physician)

Regular: Megan Elsenheimer Plutt, MD

Alternate: Steven Dickson

Children's (Minneapolis)

Regular: Emma Fisher, MD

Alternate: David Hirschmann, MD

Regular: Nik Vuljaj, MD

Alternate: Drew Zinkel, MD

Hennepin Healthcare HCMC

Regular: Wendy Stulac-Motzel Alternate: Gregg Jones, MD

Methodist Hospital

Regular: Jill Donofrio, DO Alternate: Megan Grewe

North Memorial Health Hospital

Regular: David Schmoyer

Alternate: Marc Conterato, MD

Ridgeview Medical Center

Regular: Matt Herold, MD Alternate: Scott Joing, MD

EMS Providers (9-1-1 licensed ALS EMS providers in Hennepin County; one nomination for an EMS Medical Director and one nomination for an Administrator)

Allina Health EMS

EMS Med Director: Joey Duren, MD

Administrator: Kevin Miller

Edina Fire EMS

EMS Med Director: Paul Nystrom, MD

Administrator: Shaun White

Hennepin EMS

EMS Med Director: Nick Simpson, MD

Administrator: Marty Scheerer

North Memorial Health Ambulance

EMS Med Director: Peter Tanghe, MD

Administrator: Brent Custard

Ridgeview Ambulance Service

EMS Med Director: Kevin Sipprell, MD

Administrator: Mark Anderson

Paramedic (employed at a 9-1-1 licensed EMS Provider with a PSA in Hennepin County)

Jeremiah Steele, EMT-P (Edina Fire EMS)

Ambulance Dispatch Center rep (from an ambulance dispatch center for a 9-1-1 licensed EMS Provider with a PSA in Hennepin County)

Tama Lynn (North Memorial Health Ambulance Dispatch Center)

Primary PSAP rep (9-1-1 PSAP in Hennepin County)

Tony Martin

Hennepin County Chiefs of Police rep

Vacant

Hennepin County Fire Chiefs rep

Dale Specken (Hopkins Fire Chief)

Hennepin County Director of Public Health

Sara Hollie

EMS Council Committees

Medical Care and Standards Committee

Communications rep from a 9-1-1 ambulance dispatch center in Hennepin County or West MRCC

Dan Klawitter (West MRCC)

Paramedic from a licensed 9-1-1 EMS Provider with a PSA in Hennepin County Vacant

Operations and Communications Committee

Communications rep from an ambulance dispatch center for a 9-1-1 licensed EMS Provider with a PSA in Hennepin County

Vicki Vadnais (Allina Health EMS Ambulance Dispatch)

- **5.** Presentation: "Metro Emergency Services Board (MESB) Overview and Updates" by Greg Hayes, MESB Coordinator
 - Joint Powers Board including the ten-county metro area and the City of Minneapolis, with two elected officials for each county and one for Minneapolis.
 - Oversight and support of: Regional 9-1-1 system; ARMER radio system; metro region EMS
 - Committees for these areas include partners from emergency management, law enforcement, fire departments, hospital-based EMS, and county public health
 - Additional work on emergency preparedness and regional trauma advisory committees
 - Products/coordination for Planning and Logistics: Incident Response Plan; management of EMS
 assets-bus, trailer, tents, supplies; training and exercises; east and west Metro Region Control
 Centers (MRCC) communication standards; metro region EMS incident command/virtual EOC;
 manage regional resources in emergencies.

6. New Business

Action: Approve 2025 EMS Council calendar – Approved

2025 Meeting Calendar

- **EMS Council** 3:00-4:30pm on 2nd Thursday of April and Oct.
- Executive Committee 1:00-2:30pm on 2nd Monday of March-June-Sept.-
- Quality Committee 1:30-3:00 on 1st Tuesday of Feb.-May-Aug.-Nov.
- Operations Committee 9:30-10:30am on 2nd Tuesday of Jan.-April-July-Oct.
- EMS Medical Directors 2:00-3:30pm on 4th Tuesday of each month

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 Medical Standards Committee 12:30-1:30pm before the EMS Medical Directors mtg in March-June-Sept.-Dec.-tentative; the committee convenes when needed

7. Old Business

System Communications Updates - presented by Dan Klawitter, West MRCC

- Zip-it wireless for electronic patient reports from EMS to EDs- All but a few EDs in the metro are now using Zipit to communicate patient information from EMS to the hospital rather than having West MRCC make phone calls to the hospital for each patient; this saves time, provides written text information that can be more accurate than notes taken over the phone, and offers flexibility for a hospital to include patient information to alert special teams at hospitals such as stroke or trauma when a critical patient is en route. The goal of the east and west MRCCs is to have all EDs in the metro connected to Zipit by Q1-2025 and using the same patient communication standards/format.
- Beacon Mutual is a product that allows EMS agency PSAPs to view all available rigs and coordinate resources between agencies for mutual aid; a pilot is being supported financially by the MESB to give all metro EMS agency PSAPs access to try out this product.
- Beacon ED product gives EDs a view of incoming ambulances, ETAs which is especially helpful for hospitals when red patients are en route. HCMC piloted this over the past year and ED physicians strongly supported the continuation of this product, so it will be funded by the MESB to pilot it at additional EDs.
- All of these products help not only day-to-day operations and patient flow at each hospital and EMS agency, but also for regional resource management in major incidents, which continue to occur in the metro every year.

8. Committee Reports

EMS Medical Directors Committee Report – Nick Simpson, MD (committee member)

• The committee continues to work with metro partners on out-of-hospital cardiac arrest (OHCA) care, metrics and best ways to communicate differences between

types of care among fire departments and EMS providers, so patient care can be efficiently handed off between providers.

- Sample MIST reports were reviewed and approved; the committee encourages EMS providers to use a version of MIST for trauma patient care hand-offs at the hospital.
 Use of a similar standard patient care report at hand-off for other patient impressions is also being considered.
- Code 3 and Code 2 determinations continue to be discussed because there are differences between EMS providers about calls that are dispatched in some areas as Code 2 and some as Code 3.
- A joint journal club with physicians and fellows from both the east and west metro
 EMS have started to meet and review the latest literature in the field.

Medical Care and Standards Committee Report - Nick Simpson, MD, Chair

The committee has not met since the last EMS Council meeting.

Operations and Communications Systems Committee Report - Tony Martin, Chair

Hospital matrix spreadsheet is being simplified and updated to assist EMS to
determine if certain hospitals have specialty care teams located at certain hospitals.
After the spreadsheet is updated, it will be available online for hospitals to update
in real time rather than waiting to send requests for updates annually.

Quality Standards Committee – Mike Morelock, Chair

- The committee continues to monitor pre-hospital stroke and trauma scene times to identify any policy or practice areas that would benefit from further assessment or quality improvement measures. An OHCA metric is on hold until the EMS Medical Directors Committee has concluded their metro level work on this topic.
- Further consideration is underway to find other data sources at the state level with CARES and MNStar to streamline data collection so each provider wouldn't have to upload its quarterly data and send it to staff. The committee will connect with the EMSRB to continue this effort to determine if automated quarterly reports from MNStar data would be possible.

Executive Committee Report – Susan Long, EMS Council Chair

 The Executive Committee focused on restructuring the EMS Council committees, clarifying functions, and adjusting the membership seats to best fit the work of the council. • Staffing Study Report – Kristin Mellstrom, Staff
At the previous EMS Council meeting, the discussion was about our efforts to gather data from EMS about the second part of the staffing study that focused specifically on financial data and staffing configurations at each EMS provider. This section of the staffing study would require provider data at the operational level to determine how staffing requirements in Ordinance 9 may impact providers' ability to respond to calls in their PSAs. Due to privacy concerns, it was determined by the EMS Council and the County Attorney's Office that EMS providers would not be required to report those data to Public Health because staffing data are not included in the types of data specified in the ordinance for performance monitoring. To date, we haven't received further instruction about the County Board's decision if they will need that data to complete their review of EMS and the staffing requirements that are currently suspended in Ordinance 9 or not.

9. Staff Report – Kristin Mellstrom

- New member orientation online will be Nov. 15. A meeting invitation will be sent to all EMS Council members and interested parties.
- With membership on the council and committees in place, members will discuss their work plans for 2025 and prioritize projects at their upcoming committee meetings. The work plan will be brought to the April 2025 council meeting for review and approval. Typically workplans are approved at the October meeting, but with the changes to membership this year, that action item was laid over until the next meeting in April.
- The revised EMS Council Bylaws and performance metrics have been moved to the County Board to be on the agenda in October. Per Ordinance 9, all bylaws changes and performance metrics must be approved by the County Board.

10. EMS Council Member Reports

Tony Martin

- The state Emergency Communications Network (ECN) was allocated \$7 million toward the Mapped Alley information platform which will include school mapping; these funds will be available for all public safety agencies, so police, fire and EMS can apply. Tony noted that secondary PSAPs were not included in this project initially, but he's supporting the request to add secondary PSAPs since the information is critical to their work too. If anyone has questions or recommendations of map layers that would be useful for your work, please let someone on the committee or Tony know and he can move that forward to the committee for consideration.
- 11. EMS Partner Agency Reports none
- 12. Interested Parties Reports none
- **13.** Action: Adjourn The meeting adjourned at 4:03 p.m.

- Next EMS Council meeting: Thursday, April 10, 2025; 3:00-4:30 p.m. (online)
- EMS Council new member orientation session: Nov. 15, 2024 at 10:00am (online)