HENNEPIN COUNTY

PROBLEMS THAT REQUIRE A CALL

If any of the below are occurring or have recently occurred in your facility, call the health department!

Fire, flood, or anytime an emergency closure is needed (cannot re-open without approval from the county)

Sewage or grey water backup (anywhere in building)

Significant power outage

Significant structural damage occurs to building (i.e., a car drives through the window, tornado, and storms)

No water and/or no hot water

Misuse of poisonous or toxic chemicals

Illness outbreak (customers or employees)

Customer complaint of vomiting or diarrhea (even if it's only one person)

Employee or customer diagnosed with one of the big five (Norovirus, Shinga toxin-producing Escherichia coli, Salmonella, Shigella, Hepatitis A, or other enteric bacterial, viral or parasitic pathogens)

Call anytime you have questions or concerns!

Main office: 612-543-5200

After-hours emergency line (answered 24/7): 612-543-5217

